Memo: Service l'ee

	Micma; Stryice ree						
Arise	Fee Memo: Service Fee	Valarie Williams	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fee	Valuric Williams Discount for 7 ACPs in	N/A i VSC	N/A	N/A	\$2	\$2
AT&T IRU - Nesting	Adjustment Momo: 1938.32 Bill	Monica Robinson lable Minutes @ 0.19 F	N/A late 368,280	N/A	N/A	S0	\$368.28
Barnes & Noble .COM	Adjustment Memo: Net Calls(M	coretta jenkins letric) 8.000	N/A	N/A	N/A	\$1,45	\$0
Barnes & Noble .COM	Adjustment Mema: Service Hou	coretta jenkins irs(Metric)~1.930	N/A	N/A	N/A	\$8	\$15.41
Disney Dining Reservation	ns - Per Hour - Memo: Disney Dini	Jeanine Lyles	28.20	0	0	\$8	\$225.6
Disney Dining Reservation	ns Per Hour Memo: Disney Dini	teresa horton	43.00	ŋ	0	\$8	\$344
Disney Web Support Cha	and the second of the second o	matt rice Chat Adjustment for I	N/A 8/1 to 3/15/14	N/A	N/A	\$375.06	\$375.06
Disney Web Support Cha	The same of the sa	Sara Morea Chat Adjustment for I	N/A VI to 3/15/1-	N/A	N/A	\$355.21	\$355.21
Intuit WOMR Phone	Adjustment Memo: paid at \$9.5	Valaric Williams /hr ait rate Intuit Manu	N/A al Invoice 03	N/A .01.14_03.	N/A 15.37=154	\$0 1.080	\$154.08
Quill.com Orders	Adjustment Memo: Service Hou	Arleen Hager urs(Metric)=32.600	N/A	N/A	N/A	\$9	S0
Quill.com Orders	Adjustment Memo: Service Mir	Arleen Hager nites(Metric)=1982.120	N/A	N/Λ	N/A	\$0.22	\$436.07
Quill.com Orders	Adjustment Memo: Duracell Ba	Arleen Hager attery Spiff=33.000	N/A	N/A	N/A	\$0	S33
Quill.com Orders	Adjustment Memo: SanDisk 1/5	Arleen Hager SB Plash Drive Spiff=1	N/A 6.000	N/A	N/A	S0	\$16
SEARS-DotComWish	Adjustment Memo: SEARS SA	Valarie Williams LES INCENTIVE - PI	N/A RIOD 25=1	N/A 0.500	N/A	SO	\$10.5
SEARS-DotContWish	Adjustment Memo: Net Calls(N	Valaric Williams Metric)=17.0(0)	М/V	N/A	N/A	\$1.2	SO
SEARS-DotContWish	Adjustment Memo: Service Hou	Valaric Williams urs(Metric)=5.650	N/A	N/A	N/A	\$8.5	\$48.06

SEARS-DotComWish

Adjustment Valorie W Memo: ATT(Metric)::954.290

Valarie Williams

N/A

N/A

N/A

\$0

\$0

Total Due: \$2257.02

Certified Client Solutions, LLC March 16, 2014 - March 31, 2014

14033115897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	Fee	Alexis Magaire	N/A	N/A	N/A	\$2	\$2
	Memo: Service b	ee Discount for 9 ACTs	in VSC				
Arise	Fee	Alexis Maguire	N/A	N/A	N/A	8-19.75	5-19.75
	Memo: Service F	ee					
Arise	Fcc	Anita Range	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service F	cc					
Arise	Fcc	Anita Range	N/A	N/A	N/A	\$2	\$2
	Memo: Service F	oc Discount for 9 ACPs	in VSC				
Arise	Fee	Arleen Hager	N/A	N/A	N/A	\$2	\$2
	Memo: Service 17	ee Discount for 9 ACP	in VSC				
Arise	Fee	Arleen Hager	N/A	N/A	N/A	S-19.75	\$-19.75
	Memo: Service 1	ee					
Arise	Fee	Jeanine Lyles	N/A	N/A	N/A	\$2	52
r	Memo: Service F	ee Discount for 9 ACP:	s in VSC				
Arise	Fcc	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service t	ec					
Arise	F'cc	matt ricc	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service f	cc					
Arise	Fee	mutt rice	N/A	N/A	N/A	82	\$2
	Memo: Service F	ee Discount for 9 ACP:	0.00.00.00.00				1
Arise	Fee	Monica Robinson	N/A	N/A	N/A	\$-19.75	\$-19.75
	Mema: Service F	ec		12.00.20.2	LEVER-BACK		100 1 P-51 1 P-55
Arise	Fee	Monica Robinson	N/A	N/A	N/A	\$2	\$2
111111	1.00	THE TOTAL POLITICAL	. 11.22	1071	14/24	.0 2.	,1 C

Memo: Service Fee Discount for 9 ACPs in VSC

		Trinovidure Ton Triber and					
Arise	Fcc	Sara Morea	N/A	N/A	N/A	S2	52
	Memo: Service Fee	Discount for 9 ACPs in	n VSC				
Arise	fee	Sara Morea	N/A	N/A	N/A	\$-19.75	S-19.75
	Memo: Service I co				A CONTRACT		THE RESIDENCE
Auto	Fee	*	2714	277	NIZA	C 10 75	P 10 75
Arise	Memo: Service Fee	teresa horton	N/A	N/A	N/A	S-19.75	\$-19,75
	THE HIGH THE PICE PICE						
Arise	Fee	teresa horton	N/A	N/A	N/A	.52	\$2
	Memo: Service Fee	Discount for 9 ACPs in	a VSC				
Arise	Fee	Valurie Williams	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fee						
A set see	г	Marie wilder	8114	6174	5174	dech	0.5
Arise	Fee Mamor Sanday En	Valarie Williams Discount for 9 ACPs in	N/A	N/A	N/A	\$2	\$2
	Medio: Service Fox	Discount for 5 ACF5 is	11 430.				
AT&T IRU - Nesting	Adjustment	Anita Range	N/A	N/A	N/A	\$0	\$57.23
	Memo: 301.22 Bill	able Minutes (g) 0.19 R:	ate 57.230				
AT&T IRU - Nesting	Adjustment	Monica Robinson	N/A	N/A	N/A	\$0	\$336.83
		llable Minutes (@ 0.19 f	1000 months				,
T.1 T.1 T. T						6.0	0.440
Disney Dining Reservation		Jeanine Lyles	28.50	()	Ú	88	\$228
	Memo: Disney Din	ıng					
Disney Dining Reservation	ons Per Cali	teresa horton	00,00	132	768	% 1	\$132
	Memo: In Market						
Disney Dining Reservation	ens Per Call	teresa horton	0.00	186	1585	\$1.75	\$325.5
	Memo: IP	001024 11(110)	<i>w.w.</i>		1 27 7/27	40.1.72	.9.7
			2010		0.250		
Disney Web Support Cha	December 1997	mattrice	N/A	N/A	N/A	\$276.16	\$276.16
	Memo: Disney We	b Chat Adjustment for	3/16 to 3/31/1	4			
Disney Web Support Cha	t Adjustment	Sara Morea	N/A	N/A	N/A	\$331.12	\$331.12
	Memo: Disney We	b Chat Adjustment for	3/16 to 3/31/1	4			
Intuit WOMR Phone	Adjustment	Valurie Williams	N/A	N/A	N/A	\$10	\$81.5
man work Profe		aal Invoice 03.16.14_03				-	I I I
	Treeside Intente trans	adi 11(11/1/00 05/10/12/1 0.	initia para a	. 412-171 111 1	DO 1414 01,	(1(1))	
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	*9	\$0
	Memo: Service Ho	urs(Metric) 35.660					
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0.22	\$475.1
	Memo: Service Mi	nutes(Metrie) 2159.55	0				
SEARS-DotComWish	A dimalassa	Valacie Williams	N/A	N/A	N/A	SO	\$1.5
OPTIMES TO COM MIND	Adjustment Memo: SFARS SA	LES INCENTIVE - PI			MIA	116.	31.3
	HIGHO, BLINE, BI	ELD HIGHIITE - []	THE TOTAL TO	100			

Sprint - Certification

Adjustment

Alexis Maguire

N/A

N/A

\$0

\$136.98

Memo: 913.2 minutes at Alt. Service Rate 136,980

Total Duc:

\$2222.17

Certified Client Solutions, LLC April (11, 2014 - April 15, 2014

14041515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, Fl. 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	Fee	Alexis Maguire	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fe	e Discount for 8 ACPs	in VSC				
Arise	Fcc	Alexis Maguire	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe	00					
Arise	Fee	Anita Range	N/A	N/A	N/A	\$2	\$2
	Memo; Service Fe	e Discount for 8 ACPs	in VSC				
Arise	l'ee	Anita Range	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe	ee					
Arise	l-ce	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe	ee					
Arise	l'ee	Arleen Hager	N/A	N/A	N/A	\$2	\$2
	Memo: Service I'm	ee Discount for 8 ACPs	in VSC				
Arise	i ec	Jeanine Lyles	N/A	N/A	N/A	\$2	\$2
	Memo; Service Fr	ee Discount for 8 ACPs	in VSC				
Arise	Fee	Joanine Lyles	N/A	N/A	N/A	8-19.75	\$-19.75
	Memo: Service #	ee					
Arise	1/ee	nıatt rice	N/A	N/A	N/A	\$2	\$2
00000	Memo: Service to	ee Discount for 8 ACPs	s in VSC				
Arise	Fee	matt rice	N/A	N/A	N/A	\$-19.75	\$-19.75
	Mema: Service F	ee	500-50-51	**		4	1.0
Arise	Fee	Monica Robinson	N/A	N/A	N/A	\$-19.75	S-19.75
	Memo: Service I		NO. 25 P.	13.13		4	
Arise	Vec	Monica Robinson	N/A	N/A	N/A	\$2	\$2
Atting	I CC	MORE RUMBON	18.70	1377	Mill	·0 4	.p.2

Memo; Service Fee Discount for 8 ACPs in VSC

	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	i i zavenime i i i i i i i i i i i i i i i i i i	1 1747				
Arise	l-ee	Sara Morca	N/A	N/A	N/A	\$2	\$2
	Memo: Service Lee	Discount for 8 ACPs in	VSC				
Arise	l'ee	Sara Morea	N/A	N/A	N/A	S-19.75	\$-19.75
	Memo: Service Fee	;					
Arise	l'ee	teresa borton	N/A	N/Λ	N/A	\$-19.75	\$-19.75
	Memo: Service Fee	1					
Arise	Fee Mono: Service Fee	teresa horton Discount for 8 ACPs in	N/A VSC	N/A	N/A	\$2	\$2
	Premior .ibi vico i ec	i i zastrone na price a m					
AT&T IRU - Nosting	Adjustment Meme: 2390.42 Bi	Anita Range llable Minutes (& 0.19 Ra	N/A ac=454.18	N/A	N/A	\$0	\$454.18
		.,,		7			
AT&T RU - Nesting	Adjustment Memo: 1593.85 Bi	Menica Robinson llable Minutes @ 0.19 Re	N/A ac :302.83	N/A 0	N/A	\$0	\$302.83
	n	•	0.5.50				424.5
Disney Dining Reservation		Jeanine Lyles	25.70	0	0	28	\$205.6
	Memo: Disney Din	រុបក៍					
Disney Dining Reservation	ns Per Call	teresa horton	0.00	135	853	\$1	\$135
Distily Diffing Reservation	Memo: In Market	teresa nervoir	9700	100	(1,74)	٠ ٩.	9190
	Memo: in Market						
Disney Dining Reservation	ns Per Call	teresa horton	0.00	164	1291	\$1.9	\$311.6
	Memo: II		100000000000000000000000000000000000000	00000000001		• 55.0	114.430000000000000000000000000000000000
	1-10014111						
Disney Web Support Cha	1 Adjustment	matt rice	N/A	N/A	N/A	\$267.43	\$267.43
	Memo: Disney We	b Chat Adj					
Disney Web Support Cha	*	Sara Morea	N/A	N/A	N/A	\$389.63	\$389.63
	Memo: Disney We	b Chat Adj					
Chaill some Chadren	A discostruction	A elean Dinase	N/A	N/A	N/A	89	So
Quill.com Orders	Adjustment	Arleen Hager	MA	INA	INTER	. P. S	.50
	Memo: Service Hu	urs(Mctrie)=38.880					
Quill.com Orders	Adjustment	Aricen Hager	N/A	N/A	N/A	\$0.22	\$529,77
Q,		mutes(Metrie) 2408.070					
	TOTAL CONTROL TIES	manual months of Divolors					
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$27
	Memo: Incentive-	Super Sticky Post-It Spil	1-27.000				
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$2
	Memo: Incentive-	HP 16GB Micro SDHC I	Memory Ca	ard Spiff 2.	.000		
Contract Constitutions	A . 15	Alauta Masaulaa	N/A	N/A	N/A	Cres	\$4.27
Sprint - Certification	Adjustment	Alexis Maguire	MIM	IMA	INCA	\$0	34.27
	Memo: 23.7 mmill	es at \$0.18/min 4.270					
Sprint - Certification	Adjustment	Alexis Maguire	N/A	N/A	N/A	50	\$4
	The second secon	er Program Overview Cl				-	10,000
			Viala I V				

Sprint - Certification

Adjustment

Alexis Magaire

N/A N/A

 N/Λ

80

\$42

Memo: Issue Resolution Up for Specialist CE Incentive 42,000

Total Due: \$2533.31

Certified Client Solutions, LLC April 16, 2014 - April 30, 2014

14043015897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, PL 33027

Application	Туре	ACP Name	Staffed Hours	Calis	ACD Minutes	Rate	Amount
Arise	Fee Memo: Service Fee	Anira Runge	N/A	N/A	N/A	\$-19,75	\$-19.75
Arise	Fee Memo: Service Fee	Anita Range Discount for 7 ACPs	N/A in VSC	N/A	N/A	\$2	82
Arise	Fee Memo: Service Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fee	Arleen Hager Discount for 7 ACPs	N/A in VSC	N/A	N/A	\$ 2	\$2
Arise	Foe Memo: Service Fee	Jeanine Lyles Discount for 7 ACPs	N/A in VSC	N/A	N/A	\$2	\$2
Arise	Fee Memo: Service Fee	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fee	mult rice Discount for 7 ACPs	N/A rin VSC	N/A	N/A	\$2	\$2
Arisc	Fee Memo: Service Fee	matt rice	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fee	Monica Robinson Discount for 7 ACPs	N/A in VSC	N/A	N/A	\$2	\$2
Arise	Fee Memo: Service Fee	Monica Robinson	N/A	N/A	N/A	8-19.75	\$-19.75
Arisc	Fee Memo: Service Fee	Sara Morea	N/A	N/A	N/A	\$-19.75	\$-19.75
Arisc	Fee	Sara Morea	N/A	N/A	N/A	\$2	\$2

Memo: Service Fee Discount	for 7 ACPs in VSC
----------------------------	-------------------

Arise	Fcc	teresa horton	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fee	Discount for 7 ACPs in	n VSC				
Arise	Fee	teresa horton	N/A	N/A	N/A	S-19.75	\$-19.75
*	Memo: Service Fee						
AT&T IRU - Nesting	Adjustment	Anita Range	N/A	N/A	N/A	80	\$104.41
· ·	The same of the sa	ble Minutes (ā) 0.19 Rat	c=1(4.410)				•
AT&T IRU - Nesting	Δdjustment	Monica Robinson	N/A	N/A	N/A	\$0	\$40.5
refeet neo - realing		Consumer Upskill=40.5	1210112000	1771			\$1015
AT&T IRU - Nesting	Adjustment	Monica Robinson	N/A	N/A	N/A	\$0	5164.38
Atter neo-resung		able Minutes (& 0.19 R	Sec. 11. 10. 10. 10. 10. 10. 10. 10. 10. 10	.,,,,,	1071	30	5101,50
Disney Dining Reservation		Jeanine Lyles	20.00	Q	Ð	\$8	\$160
Disney Dinning Reservation	Memo: Disney Dia		20,00	Ų.	U	90	217(1)
D: D: : B:	Salar Salar Salar	teresa horton	0.00	107	664	SI	\$107
Disney Dining Reservation	Memo: In Market	ieresa norion	0.00	107	004	-31	41(1)
B. B. B.	D . (1.1)		1,00	124	1.12.4	413 75	COUR
Disney Dining Reservation	as Per Call Memo: IP	teresa horton	(1-00)	164	1464	\$1.75	\$287
			27001			200000	
Disney Web Support Chat		mut rice 1 for 4/16 to 4/30/14	N/A	N/A	N/A	\$58,68	\$58,68
	2014 M. S. C.	* Character productions					
Disney Web Support Chat		Sara Morea	N/A	N/A	N/A	\$211.42	\$211,42
	Memo: Adjustmen	t for 4/16 to 4/30/14			322		
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$9	50
	Memo: Service He	nus(Metric) -35,850		9			
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0,22	\$500,27
	Memo: Service Mi	untes(Metric) "2273.93	0				
Sprint - Certification	Adjustment	Alexis Maguire	N/A	N/A	N/A	\$0	816
	Memo: Nesting W	ave 17 Incentive 16.00	0				

Total Duc: \$1525.41

Certified Client Solutions, LLC May 01, 2014 - May 15, 2014

14051515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

l·ee		liaurs	Calls	Minutes	Rate	Amount
1.65	Anita Range	N/A	N/A	N/A	\$2	\$2
Mento: Service F	ee Discount for 6 ACPs	in VSC				
l·ee	Anita Range	N/A	N/A	N/A	\$-19.75	\$-19.75
Memo: Service Pa	ee					
Fcc	Arleen Stager	N/A	N/A	N/A	\$-19.75	S-19.75
Memo; Service F	ee					
l/ee	Arleen Hager	N/A	N/A	N/A	\$2	\$2
Memo: Service F	ee Discount for 6 ACPs	in VSC				
liee	Jeanine Lyles	N/A	N/A	N/A	52	\$2
Memo: Service F	ee Discount for 6 ACPs	in VSC				
Fee	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
Memo: Service F	ee					
l·ee	Monica Robinson	N/A	N/A	N/A	\$-19.75	\$-19.75
Memo: Service F	ee					
l ee	Monica Robinson	N/A	N/A	N/A	\$2	\$2
Memo: Service F	ee Discount for 6 ACPs	in VSC				
I'ee	Sara Morea	N/A	N/A	N/A	\$2	\$2
Memo: Service F	ee Discount for 6 ACPs	in VSC				
l/ee	Sara Morea	N/A	N/A	N/A	\$-19.75	S-19.75
Memo: Service F	ee	and all	10151-0.7		- 4 m - 2 m - 2 m - 2 m	er desell
Fee	teresa horion	N/A	N/A	N/A	5-19.75	\$-19.75
	•					
liee	teresa กอสถาน	N/A	N/A	N/A	\$2	\$2
	Fee Memo: Service F Fee	Hee Anita Range Memo: Service Fee Fee Arleen Hager Memo: Service Fee Fee Arleen Hager Memo: Service Fee Discount for 6 ACPs Fee Jeanine Lyles Memo: Service Fee Discount for 6 ACPs Fee Jeanine Lyles Memo: Service Fee Fee Munica Robinson Memo: Service Fee Fee Munica Robinson Memo: Service Fee Discount for 6 ACPs Fee Sara Morea Memo: Service Fee Discount for 6 ACPs Fee Sara Morea Memo: Service Fee Discount for 6 ACPs Fee Sara Morea Memo: Service Fee Fee Discount for 6 ACPs Fee Sara Morea Memo: Service Fee Fee Fee Teresa forton Memo: Service Fee	Hee Anita Range N/A Memo: Service Fee Fee Arleen Hager N/A Memo: Service Fee Fee Arleen Hager N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A Memo: Service Fee Fee Munica Robinson N/A Memo: Service Fee Fee Monica Robinson N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A Memo: Service Fee Fee Fee Fee Fee Fee Fee Fee Fee F	Fee Anita Range N/A N/A Memo: Service Fee Fee Arleen Hager N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A N/A Memo: Service Fee Fee Munica Robinson N/A N/A Memo: Service Fee Fee Monica Robinson N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A Memo: Service Fee Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A Memo: Service Fee Fee Fee Fee Fee Fee Fee Fee Fee F	Fee Anita Range N/A N/A N/A Memo: Service Fee Fee Arleen Hager N/A N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A Memo: Service Fee Fee Munica Robinson N/A N/A N/A Memo: Service Fee Fee Monica Robinson N/A N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A N/A Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A N/A Memo: Service Fee Tee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A N/A Memo: Service Fee Tees Discount for 6 ACPs in VSC	Hee Anita Range N/A N/A N/A \$-19.75 Memo: Service Fee Fee Arleen Hager N/A N/A N/A S-19.75 Memo: Service Fee Fee Arleen Hager N/A N/A N/A N/A \$2 Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A \$2 Memo: Service Fee Discount for 6 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A \$-19.75 Memo: Service Fee Fee Minnica Robinson N/A N/A N/A \$-19.75 Memo: Service Fee Fee Monica Robinson N/A N/A N/A \$2 Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A N/A \$2 Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A N/A \$2 Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A N/A \$-19.75 Memo: Service Fee Discount for 6 ACPs in VSC Fee Sara Morea N/A N/A N/A \$-19.75 Memo: Service Fee Tersa forton N/A N/A N/A \$-19.75 Memo: Service Fee

Memo: Service Fee	Discount f	or 6 ACPS	in VSC
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AT&T IRU - Nesting	Adjustment	Anita Range	N/A	N/A	N/A	\$0	833.37
	Merno: 175.65 Billa	ible Minutes (ĝ) 0,19 Rate	33,370				
ATT Mobility - BRU/SMB	Adhisiment	Monica Robinson	N/A	N/A	N/A	\$0	\$22.5
,		mer Snapshot Tool '22.50				4	
Disney Dining Reservation		Jeanine Lyles	00.0	133	1016	\$0.9	\$119.7
	Memo: IP						
Disney Dining Reservation	ns Per Call	Jeanine Lyles	0.00	92	468	\$1.25	\$115
, ,	Memo; In Market						
151	11 (2.1)	room kanna	4.00	142	coc	0.4	aled a ch
Disney Dining Reservation	ns Per Call Memo: In Market	teresa horton	0.00	110	686	81	\$110
	reigino: in Market						
Disney Dining Reservation	ns Per Call	teresa horton	0.00	144	1135	\$1.9	\$273.6
	Memo: (1 ²						
Disney Web Support Char	i Adjustment	Sara Morea	N/A	N/A	N/A	\$500.7	\$500.7
Distroy were supported that		for 5/1/14 to 5/15/14	TWIL	14:21	1977	\$200.C	3200.7
	Tronto: regenerative	101 211714 117 27 124 14					
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$9	\$0
	Memo: Service (for	ars(Metric)=38.430					
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0.22	\$529.07
		utes(Metric)=2404.880	34(6.76.76			•	
					24		
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	SO	\$18
	Memo: Cydcor Ups	000.81=III38					
Quilt.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$2.5
	Mema: Secure Fit !	rotective Tiyewear Spiff=	=2.5(0)				
Quill.com Orders	Adjustment	Autom Dinam	N/A	N/A	N/A	\$0	\$3.25
Quin.com Orders	Memo: K. Cup Spift	Arleen Hager	14/21	18/24	IN/AL	φu	.53.23
	wieno. is cup opin	1-3.230					
Sprint - Certification	Adjustment	Alexis Magnire	N/A	NVA	N/A	20	\$4
	Memo: Introducing	the Samsung Galaxy S 5	=4.000				
Sprint - Certification	Adjustment	Alexis Maguire	N/A	N/A	N/A	\$0	\$4
		the Sprint WeGo=4.000				W.7	4 7
		Property of the Control of the Contr					

Total Due: \$1629.19

Certified Client Solutions, LLC May 16, 2014 - May 31, 2014

14053115897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miranust, FL 33027

Application	Турс	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	Fee Memo: Service Fee	Anita Range	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fee	Jeanine Lyks	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fee	Sara Morea	N/A	N/A	N/A	S-19.75	S-19.75
Arise	Fee Memo: Service Fee	teresa borton	N/A	N/A	N/A	S-19.75	S-19.75
AT&T IRU - Nosting	Adjustment Memo: 1918.9 Bills	Anita Range able Minutes & 0.19 l	N/A Rate=364.59	N/A	N/A	80	\$364.59
Disney Dining Reservation	s Per Hour Memo: Disney Din	Jeanine Lyles	18.60	0	0 .	\$8	\$148.8
Disney Dining Reservation	is Per Hour Memo: Disacy Din	terese horten	53.30	٥	0	\$8	\$426.4
Disney Web Support Chat	Adjustment Memo: Adjustment	Sara Morea for 5/16 to 5/31/14	N/Λ	N/A	N/A	\$361.72	\$361.72
Quill-com Orders	Adjustment Memo: Service Hos	Arleen Hager ars(Metric) 32,900	N/A	N/A	N/A	\$9	\$0
Quill.com Orders	Adjustment Memo: Service Mir	Arteen Hager nutes(Metric)=2047.0	N/A 00	N/A	N/A	\$0.22	\$450.34
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$4.5

Memo: Quill.com Upskill- Phase 2=4.500

Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$6.75
	Memo: Quill.com !	ipskilf-Phase 1=6.756)				
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$2.5
	Memo: Pick up sho	rt hours incentive, w/c	5/19=2.500				

Total Duc: \$1666.85

Certified Client Solutions, LLC June 01, 2014 - June 15, 2014

14061515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, PL 33027

Application	Турс	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	Fee Memo: Scrvice Fre	Anda Range	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Scrvice Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	S-19.75
Arise	Pee Memo: Service Fee	Jeanine Lyles	N/A	N/A	N/A	5-19.75	\$-19.75
Arise	Fee Hemo: Service Fee	Sara Morea	N/A	N/A	N/A	S-19.75	\$-19.75
Arise	Fee Hemo: Service Fee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
AT&T IRU - Nesting	Adjustment Hemo: 4741.68 Bill	Anita Range able Minutes @ 0.19	N/A Rate=900.9	N/A 20	N/A	\$0	\$900.92
Disney Dining Reservations	Per Cull Memo: IP	Jeanine Lyles	0.00	40	316	\$1.9	\$76
Disney Dining Reservations	Per Call Memo: In Market	Jeanine Lyles	0.00	45	184	\$0.58	\$26.1
Disney Dining Reservations	e Per Call Memo: In Market	teresa borton	0.00	136	711	\$1.25	\$170
Disney Dining Reservations	Per Call Memo: IP	teresa boston	0,00	203	1611	\$1.9	\$385.7
Disney Web Support Chat	Adjustment Memo; Web Chat A	Sara Morea dj for 6/1 to 6/15/14	N/A	N/A	N/A	\$352.58	\$352.58
Disney Web Support Chat	Adjustment	Sara Mocea	N/A	N/A	N/A	\$10	\$10

Memo:	Web Chat	Adi lor	Mater	Award
-------	----------	---------	-------	-------

Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$9	So
	Memo: Service Hor	ns(Metric) 32,900					
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0.22	\$444.35
	Memo: Service Mic	nates(Metric) 2019.75	0	90			
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	*10	\$3
	Memo: Pink Ribbo	n Post-It SpitT-3.000					

Total Duc: \$2269.9

Certified Chent Solutions, LLC June 16, 2014 - June 30, 2014

14063015897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	Fee Memo: Service Fee	Arleen Hager	N/A	N/A	N/A	S-19.75	S-19.75
Arise	Fee Memo: Service Fee	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Sorvice Fee	Sara Morca	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
AT&T IRU - Nesting	Adjustment Memo: Overpayme	Anius Range ent Deduction From In	N/A voice 6/(-6/)	N/A (5/2014=-1	N/A .96.950	\$0	\$-196,95
AT&T RU - Nesding	Adjustment Meino: 1036.6 Sen	Anita Range viced Minutes at 0.19	N/A Per Minute=	N/A 196,950	N/A	S 0	\$196.95
Disney Dining Reservation	s — Per Hout Memo: Disney Din	Jeanine Lyles ling	20.90	0	0 .	\$8	\$167.2
Disney Dining Reservation	s Per Calt Memo: In Market	teresa horion	0.00	117	499	\$1.1	\$128.7
Disney Dining Reservation	s Per Call Memo: IP	teresa horton	0.00	161	1466	\$1.75	\$281.75
Disney Web Support Chat	Adjustment Memo: Adjustmen	Sara Morea 1 for 6/16 to 6/30/14	N/A	N/A	N/A	\$332.54	\$332.54
Quill.com Orders	Adjustment Memo: Service Ho	Arleen Hager urs(Metric)=39.680	N/A	N/A	N/A	\$9	\$0
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$(1,22	\$545.25

Memo: Service Minutes(Metric)=2478,400

Quill.com Orders

Adjustment

Arteen Hager Memo: Pink Ribbon Post-It Spiff '4.000 N/A

N/A

N/A

SU

\$4

Total Due:

\$1380,44

Certified Client Solutions, LLC July 01, 2014 - July 15, 2014

14071515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, 11, 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	Fee Memo: Service Fre	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Mento: Service Fee	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	l'ee Memo: Service l'ee	Sara Morca	N/A	N/A	N/A	S-19.75	S-19.75
Arise	l'ee Memo: Service l'ee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
ATT Mobility - IRU/SMB	Adjustment Memo: 107.93 Serv	Anita Range riced Minutes at 0.19	N/A Per Minute	N/A 20,510	N/A	\$0.	\$20.51
ATT Mobility - IRU/SMB	Adjustment Mentu: Overpayme	Anita Range at Deduction From In	N/A voice 6/1-6/	N/A 15/2014 #2	N/A -20.510	\$0	\$-20.51
Disney Dining Reservation	s Per Hour Memo: Disney Din	Jeanine Lyles ing	25.20	()	5)	\$8	\$201.6
Disacy Dining Reservation	s Per Call Memo: In Market	teresa horton	00.00	125	641	\$1.25	\$156.25
Disacy Dining Reservation	s Per Call Memo: IP	teresa horton	0.00	189	1588	\$1.9	\$359,1
Disney Web Support Chat	Adjustment Memo: DisWeb Ch	Sara Morea naAdjr 7/1sn7/15	N/A	N/A	N/A	\$293.31	\$293.31
Quill.com Orders	Adjustment Mema: Service Ho	Arleen Hager urs(Metric)::35.470	N/A	N/A	N/A	\$9	\$n
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0.22	\$475.96

Memo: Service Minutes(Metric)=2163.450

Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	80	89.5
	Memo: K-Cup and	Folgers Spiff-June=9	50(+			q.	
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$21
	Memo: Post-It Trea	sure Chest Spiff-June	=21.000				

Total Due: \$1437.72

Certified Client Solutions, LLC July 16, 2014 - July 31, 2014

140731158971:8

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	1-ce	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Per	ė					
Artse	Fcc	Jeanine Lyles	N/A	N/A	N/A	S-19.75	S-19.75
	Memo: Service Fer	e					
Arise	Fcc	Marylena Brown	N/A	N/A	N/A	S-19.75	\$-19.75
	Memo: Service Fe	e					
Arise	Adjustment	Patricia Rice	N/A	N/A	N/A	\$-139	S-139
		oayment: CSP Anita R	ange				
Arise	t-ce	Sata Morca	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe	e .				10.10.10.1	
Arise	Fee	teresa horton	N/A	N/A	N/A	\$-19.75	8-19.75
	Memo: Service l'e	Φ	1,000,000			V	
ATT Mobility - IRU/SMB	Adjustment	Anita Range	N/A	N/A	N/A	\$0	\$-147.41
	The state of the s	ent Deduction From In					* F/F/3/1005
ATT Mobility - IRL/SMB	Adjustment	Anita Range	N/A	N/A	N/A	50	S147.41
, , , , , , , , , , , , , , , , , , , ,	-	viced Minutes at 0.19				270	
Disney Dining Reservation	is Per Hour	Jeanine Lyles	25.80	Ú	Ú	\$8	\$206.4
	Memo: Disney Dis					1117	past.
Disney Dining Reservation	ns Per Call	teresa horton	0.00	128	604	\$1.1	\$140.8
islancy familiag react tudes	Memo: In Market	iotono invitati	W.WW	1237	WO-T	21.1	ψ14·9.1
Disney Dining Reservation	as Per Call	teresa horton	0.00	203	1618	\$1.9	\$385.7
INDIES, INDIES VENETASTICA	Memo: II	Ercad INTENT	0.00	203	1010	φ1.9	33(17,1
Dianas Wals Proport Chat	Adlantment	Sara Morea	N/Λ	N/A	N/A	\$22,58	\$22.58
Disney Web Support Chat	Adjustment	gara Morea	MA	NA	INA	322.38	2777.29

Memo: Ad	lucemant	for 7/16	+0 7/23	11.4
Weimo: Au	LESCHICH	102 11 10	10 77.51	/14

Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	59	\$0
	Memo: Service He	ours(Metric)=36.540					
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0.22	\$501,75
	Memo: Service M	inutes(Metric)=2280.670	1				
Sprint - Certification	Adjustment	Marylena Brown	N/A	N/A	N/A	\$0	\$105.26
	Memo: 701.7 mini	ites at Alt. Service Rate	105.260				
Sprint - Certification	Adjustment	Marylena Brown	N/A	N/A	N/A	\$0	\$250
	Memo: Early Tern	ination=250.000					

Tutsl Duc: \$1374,74

Certified Client Solutions, LLC August 01, 2014 - August 15, 2014

14081515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Турс	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount	
Arise	Fee Memo: Scrvice Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75	_
Arise 1	Fee Memo: Service Fee	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75	
Arise	Fee Memo: Service Fee	teresa horion	N/A	NΛ	N/A	\$-19.7 5	\$-19.75	
ATT Mobility - IRU/SMB I	Adjustment Meme: 50.6 Service	Anita Range ed Minutes at 0.19 Pe	N/A or Minute=9.0	N/A 610	N/A	\$0	89.61	
Disney Dining Reservations I	e Per Call Memo: In Market	Jeanine Lyles	0.00	104	417	\$0.58	\$60.32	
Disney Dining Reservations	Per Celi Memo: IP	Jeanine Lyles	0.00	130	10:35	\$1.9	5247	
Disney Dining Reservations	Per Call Memo: In Market	teresa borton	0.00	129	72.3	\$1.25	\$161.25	
Disney Dining Reservations	Per Call Memo: IP	teresa horton	0.00	185	1377	\$0.9	\$166.5	
Quill.com Orders	Adjustment Memo: Service Her	Arleen Hager ars(Metric)=31.860	N/A	N/A	N/A	\$9	\$0	
Quill.com Orders	Adjustment Memo: Service Mir	Aricon Hager nates(Metric)=1941.3	N/A 330	N/A	N/A	80.22	\$427.09	
					7	otal Due;	£1012 52	_

Total Due; \$1012.52

Certified Client Solutions, LLC August 16, 2014 - August 31, 2014

14083115897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620. Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arisc .	Fee Memo: Service Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
Arisc .	Fee Memo: Service I'es	Jeanine Lyles	N/A	N/A	N/A	\$-19,75	\$-19.75
Arise	Fee Memo: Service Fee	teresa horton	N/A	N/A	N/A	S-19.75	5-19.75
Disney Dining Reservations	Pcт Call Ието: In Market	Jeanine Lyles	(F.CH)	32	134	\$1.1	\$35.2
Disney Dining Reservations	Per Call Viemo: IP	Jeanine Lyles	00.0	43	203	\$0.9	\$36.9
Disney Dining Reservations	Per Call Viemo: In Market	teresa liniton	0.00	113	599	81.25	\$141.25
Disney Dining Reservations	Per Call	teresa horron	00.00	139	1114	\$1.9	\$261.1
Quill.com Orders	Adjustment Memo: Service Hot	Arleen Hager ars(Metric)=30.070	N/A	N/A	N/A	\$9	50
Quiil.com Orders	Adjustment Memo: Service Mir	Arleen Hager nutes(Metric)=1830.65	N/A 50	N/A	N/A	\$0.22	\$402.74
					'n	otal Duc:	\$920.04

Certified Client Selutions, LLC September 01, 2014 - September 15, 2014

14091515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arisc N	Fee Iemo: Service Fee	Arlren Hager	N/A	N/A	N/A	\$-19.75	\$-19,75
Arise N	Fee lemo: Service Fee	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19,75
Arise N	Pee lemo: Service Fe	leresa horion	N/A	N/A	N/A	\$-19.75	\$-19.75
Disney Dining Reservations N	Per Call lento: IP	Jeanine Lyles	0.00	135	1066	\$1.9	\$256.5
Disney Dining Reservations	Per Call 1emo: In Market	Jeanine Lyles	00,0	74	350	\$1.1	\$81.4
Disney Dining Reservations N	Adjustment Iemo: Sept 4 Out	Jeanine Lyles age	N/A	N/A	N/A	\$0.8	\$(),8
Disney Dining Reservations	Adjustment Iemo: Sept 4 Out	teresa horton	N/A	N/A	N/A	*8	\$8
Disney Dining Reservations N	Per Call Icmo: IP	teresa horton	90,0	181	1 t 0 6	\$1.9	5248.9
Dishey Dining Reservations N	Per Call Iemo: In Market	leresa horton	00.0	93	529	\$1	\$93
Interval Exchange	Adjustment Jento: Service Ho	Marylena Brown ours(Metric)=0.080	N/A	N/A	N/A	Sto	\$0.8
Interval Exchange	Adjustment Icmu: Service M	Marykna Brown inutes(Metric)=0.000	N/A	N/A	N/A	\$0.22	SO
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	86

Memo: /	\นยนสโ∗	- Paper	l'owel	Spiff=6.000
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Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$1.25
	Memo: 9/10/14 Pict	c up hours incentive-	1,250				
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$9	\$0
	Memo: Service Hou	rrs(Metric)=36.710					
Quill com Orders	Adjustment	Arleen Hager	NJA	MA	N/Λ	\$0.22	\$492.25
	Memo: Scrvice Mir	nutes(Metric)=2237.52	2()				

Total Due: \$1129.65

Certified Client Solutions, LLC September 16, 2014 - September 30, 2014

14093015897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Kate	Amount
Arisu	Fee Memo: Service Fe	Arleen Hager c	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Memo: Service Fe	JASMINE JONES e	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Menio: Service Fe	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	l'ee Memo: Service l'e	Marylena Brown	N/A	N/A	N/A	\$-19.75	5-19.75
Arise	Fee Memo: Service Fe	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
Disney Dining Reservation	s Per Call Memo: In Market	Jeanine Lyles	00,0	107	44%	\$1.1	\$117.7
Disney Dining Reservation	s Per Cait Memo: iP	Jeanine Lyles	0.00	136	856	\$0.9	\$122,4
Disney Dining Reservation	s – Per Call Menio: In Market	teresa horton	0.00	129	673	\$1.25	\$161,25
Disney Dining Reservation	s Per Call Memo: IP	teresa harton	0.00	154	1264	\$1.9	\$292,6
Interval Exchange	Adjustment Memo: Service U	Marylena Brown ours(Metric) 48.890	N/A	N/A	N/A	\$10	\$0
Interval Exchange	Adjustment Memo: Service M	Marylena Brown Inutes(Metric) 432,150	N/A	N/A	N/A	\$0.22	\$95.07
Quilf.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	.89	\$0

Memo:	Service	Hours!N	victric.	=8.130
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Quill.com Orders	Adjustment Memo: Service M	Arleen Hager inutes(Metric)=495.080	N/A	N/A	N/A	\$0.22	\$108.92
T-Mobile TeleSales	Adjustment Memo: Retention	JASMINE JONES incentive=100.000	N/A	N/A	N/A	\$0	\$100
T-Mobile TeleSales	Adjustment Memo: 9/12/ - 9/1	JASMINE JONES 5 alternate base rate=191	N/A .960	N/A	N/A	\$0	\$191.96

Total Due: \$1091.15

Certified Client Solutions, LLC October 01, 2014 - October 15, 2014

14101515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, State 620, Miramar, U. 33027

Application	Туре А	CP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	Fee Ai	icon Hager	N/A	N/A	N/A	S2	S2
	Memo: Service Fee Disec	ount for 6 ACPs	in VSC				
Arise	Vee A	deen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fee						
Arise	Fee JASI	MINEJONES	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fee Disor	ount for 6 ACPs	s in VSC				
Arise	Poe JASI	MINE JONES	N/A	N/Λ	N/A	\$-19.75	\$-19.75
	Memo: Service Fee						
Arise	Fee Je	anine Lyles	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fee Disce	ount for 6 ACP:	s in VSC				
Arise	Fee Je	anine Lyles	N/A	N/A	N/A	S-19.75	\$-19.75
	Memo: Service Fee						
Arise	Fee J	eyec Scott	N/A	N/A	N/A	S2	S2
	Memo: Service Fee Disc	ount for 6 ACP	s in VSC				
Arise	l'ee 3	oyce Scott	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fee						
Arise	Fee Ma	ylena Brown	N/A	N/A	N/A	S2	S2
	Memo: Service Fee Disc	ount for 6 ACP	s in VSC				
Arise	Fee Ma	ylena Brown	N/A	N/A	N/A	\$-19.75	\$-19.75
	Mento: Service Fee	***************************************					9
Arise	l'ee te	eresa horton	N/A	N/A	N/A	\$-19.75	S-19.75
	Memo: Service Fee			ā			
Arise	l'ee te	eresa borton	N/A	N/A	N/A	\$2	\$2
Arise	l'ée tr	eresa borton	N/A	N/A	N/A	\$2	

Mema: Service Fee Discount for 6 ACPs in VSC

Disney Dining Reservation	s Per Call	Jeanine Lyles	0.00	168	1161	\$0.9	\$151.2
	Memo: II						
Disney Dining Reservation	s Per Call Memo: In Market	Jeanine Lyles	0.00	89	386	\$1.1	\$97.9
Disney Dining Reservation	is Por Call Memo: In Market	teresa horton	0.00	106	673	\$1	\$106
Disney Dining Reservation	is Per Call Memo: IP	teresa horton	00.0	148	1611	\$1.7	\$251.6
Interval Exchange	Adjustment Memo: Service Ho	Marylena Brown urs(Metric)=10.960	N/A	N/A	N/Λ	\$10	.Si0
Interval Exchange	Adjustment Memo: Service Mi	Marylena Brown nutes(Metrie)=542.880	N/A	N/A	N/A	\$0.22	\$119.43
Quilf.com Orders	Adjustment Meme: Duracell B	Arleen Hager attery Spiff-3.000	N/A	N/A	N/A	\$0	S3
Quill.com Orders	Adjustment Memo: Service Ho	Arleen Hager ours(Metric)=40.990	N/A	N/A	N/A	\$9	\$0
Quill.com Orders	Adjustment Memo: Service Mi	Arleen Hager nutes(Metric)=2521.420	N/A	N/A	N/A	\$0.22	\$554.71
T-Mobile TeleSales	Adjustment Memo: 9/12/ - 9/1:	JASMINE JONES 5 alternate base rate=36.	N/A 050	N/A	N/A	\$0	\$36.05
Walgreens	Adjustment Memo: 38 Service	Jeyec Scott Intervals=191,280	N/A	N/A	N/A	\$0	\$191.28

Total Due: \$1404.67

Certified Client Solutions, LLC October 16, 2014 - October 31, 2014

14103115897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miranar, FL 33027

Application	Турс	ACP Name	Sinffed Hours	Calls	ACD Minutes	Rate	Апоши
Arise	Fee	Arleen Hager	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fo	cc Discount for 6 ACPs	in VSC				
Arisc	Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe	ce					
Arise	Fee	JASMINE JONES	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fo	re Discount for 6 ACPs	in VSC				
Arise	Fee	JASMINE JONES	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fo	X2					
Arise	Fee	Jeanine Lyles	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fo	ce Discount for 6 ACPs	in VSC				
Arise	Fee	Jeanine Lyles	N/A	N/A	N/A	S-19.75	§-19.75
	Memo: Service Fo						
Arise	Fee	Juyce Scott	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe						
Arisc	Fee	Joyce Scott	N/A	N/A	N/A	\$2	\$2
	Memo: Service F	ee Discount for 6 ACPs	in VSC				
Arise	Fee	Marylena Brown	N/A	N/A	N/A	\$2	\$2
	Memo: Service F	ce Discount for 6 ACPs	in VSC				
Arisc	Fee	Matyleog Brown	N/A	N/A	N/A	\$-19.75	S-19.75
	Memo: Service F						
Arise	Fee	teresa horion	N/A	N/A	N/A	S2	52
		ee Discount for 6 ACP:		31,000			
Arise	Fee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
r to the	1 00	to the franchi	14-24	1471	1.11.1	1, 1, 1, 2	4-17.13

Memo: Service Fee

	tricino. Betrace I te						
Disney Dining Reservation	ns Per Heur Memo: Disney Dinit	Jeanine Lyles ng	28.40	0	Ú	\$8	\$227.2
Disney Dining Reservation	ns Por Call Memo: In Markot	teress hoston	0.10	103	507	\$1.1	\$113,3
Disney Dining Reservation	ns Per Call Memo: IP	teresa horton	(£.0()	127	1100	\$1.75	\$222.25
Interval Exchange	Adjustment Memo: Service Hou	Marylena Brown rs(Metric) 28.610	N/A	N/A	N/A	S10	50
Interval Exchange	Adjustment Memo: Service Min	Marylena Brown utes(Metric)=1306.6(0)	N/A	N/A	N/A	\$0.22	\$287.45
Quilf.com Orders	Adjustment Memo: PickUpHrsh	Arleen Hager ncentive_102914=1.170	N/A	N/A	N/A	\$0	\$1.17
Quill.com Orders	Adjustment Memo: PickUpHrsh	Arleen Hager ncentive_102314=2.420	N/A	N/A	N/A	80	\$2.42
Quill.com Orders	Adjustment Memo: PickUpHesh	Arleen Hager ncentive_103014=3.380	N/A	N/A	N/A	\$10	\$3.38
Quill.com Orders	Adjustment Memo: Service Hou	Arleen Hager rs(Metric)=37.850	N/A	N/A	N/A	5 9	\$ 0
Quill.com Orders	Adjustment Meruo: Service Min	Arleen Hager utes(Metric)=2295.570	N/A	N/A	N/A	\$0.22	\$505.02
Quill.com Orders	Adjustment Memo: PickUpHesl	Arleen Hager ncentive_102314=2.420	N/A	N/A	N/A	\$33	\$2.4 <u>2</u>
Quill.com Orders	Adjustment Memo: PickUpHrsl	Arken Hager ncentive_102914=1.170	N/A	N/A	N/A	\$0	\$1.17
Quill.com Orders	Adjustment Memo: PickUpHrsf	Arleen Hager ncentive_103014=3.380	N/A	N/A	N/A	2(1	\$3.38
T-Mobile TeleSales	Adjustment Meano: 10/01/ - 10/	JASMINE JONES 15 adjustment=24.030	N/A	N/A	N/A	\$0	\$24.63
T-Mobile TeleSales	Adjustment Memo: 10/16/ - 10/	JASMINE JONES 31 alternate base rate=18	N/A 3.930	N/A	N/A	% D	\$183.93
T-Mobile TeleSales	Adjustment Memo: 9/16/ - 9/30	JASMINE JONES adjustment=71,100	N/A	N/A	N/A	80	\$71.(
Walgreens	Adjustment Memo: 11.3 Service	Joyce Scott e Intervals=56,520	N/A	N/A	N/A	\$0	\$56.52

Total Due: \$1598.24

Certified Client Solutions, LLC November 01, 2014 - November 15, 2014

14111515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	l-ee	Arleon Hagor	N/A	N/Λ	N/A	\$-19.75	\$-19.75
M	emo: Service Fe	¢					
Arise	Fee	JASMINE JONES	N/A	N/A	N/A	\$-19.75	\$-19.75
M	emo: Service Fe	e					
Arise	Fee	Jeaning Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
M	emo: Service l'e	r¢					
Arise	l/ee	Joyce Scott	N/A	N/A	N/A	S-19.75	5-19.75
M	emo: Service Fe	e					
Arisc	Fee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
M	emu: Service Fe	æ					
Disney Dining Reservations	Per Hour	Jeanine Lyles	29.70	0	0	\$8	\$237.6
М	emo: Disney Di	ning					
Disney Dining Reservations	Adjustment	Jeanine Lyles	N/Λ	N/A	N/A	\$93.9	\$93.9
M	emo: Adj-Corre	ction for 11/1-11/15 be	ised on SOW	change			
Disney Dining Reservations	Adjustment	teresa horton	N/A	N/A	N/A	\$-17.55	5-17.55
M	emo: Adj-Corre	ction for 11/1-11/15 ba	ised on SOW	change			
Disney Dining Reservations	Per Call	teresa horton	0.00	103	907	S1.75	\$180.25
M	emo: IP						
Disney Dining Reservations	Per Cali	teresa borton	0.00	96	612	\$1	\$96
М	emo: In Market						
Quill.com Orders	Adjustnient	Arleen Hager	N/A	N/A	N/A	\$0	\$12
M	emo: Coffee&D	uracell Battery Spiff=	12.000				
Quili.com Orders	Adjustment	Aricen Hager	N/A	N/A	N/A	89	\$0

Memo:	Service.	Iours(Metr)	ic}=32,390
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Quill.com Orders	Adjustment Memo: Service M	Arleen Hager inutes(Metric) 1957.100	N/A	N/A	N/A	\$0.22	\$430.56	
T-Mobile TeleSales	Adjustment	JASMINICIONES 11/15/14 afternate base ra	N/A	N/A	N/A	\$0	\$152	>
Walgreens	Adjustment	Jayce Scott	N/A	N/A	N/A	\$0	\$288.24	
	Memo: 57.6 Intervals 288,240							_

l'atal Due: \$1374.25

Certified Client Solutions, LLC November 16, 2014 - November 30, 2014

14113015897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Type	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount		
Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75		
Memo: Service Fee								
Fee	Arleen Hager	N/A	N/Λ	N/A	\$2	\$2		
Memo: Service Fee Discount for 7 ACPs in VSC								
Fee J	ASMINE JONES	N/A	N/A	N/A	\$-19.75	8-19.75		
Memo: Service Fee								
Fcc J	ASMINE JONES	N/A	N/A	N/A	\$2	\$2		
Memo: Service Fee Discount for 7 ACPs in VSC								
Fcc	Jeanine Lyles	N/A	N/A	N/A	\$2	\$2		
Memo: Service Fee Discount for 7 ACPs in VSC								
Fee	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75		
Memo: Service Fee	,							
Fee	Joyee Scott	N/A	N/A	N/A	\$2	.\$2		
Memo: Service Fee Discount for 7 ACPs in VSC								
Fue	Joyce Scott	N/A	N/A	N/A	\$-19.75	\$-19.75		
Memo: Service Fee								
Fee	Marylena Brown	N/A	N/A	N/A	\$2	\$2		
Memo: Service Fee Discount for 7 ACPs in VSC								
Fee	Marviena Brown	N/A	N/A	N/A	8-19.75	S-19.75		
Memo: Service Fee								
Fee	matt rice	N/A	N/A	N/A	S-19.75	\$-19.75		
Memo: Scrvice Fcc								
Ferr	mail rice	N/A	N/A	N/A	\$2	\$2		
	Memo: Service Fee Fee	Fee Arleen Hager Memo: Service Fee Discount for 7 ACPs Fee JASMINE JONES Memo: Service Fee Fee JASMINE JONES Memo: Service Fee Discount for 7 ACPs Fee Jeanine Lyles Memo: Service Fee Discount for 7 ACPs Fee Joanine Lyles Memo: Service Fee Discount for 7 ACPs Fee Joyce Scott Memo: Service Fee Discount for 7 ACPs Fee Joyce Scott Memo: Service Fee Discount for 7 ACPs Fee Marylena Brown Memo: Service Fee Discount for 7 ACPs Fee Marylena Brown Memo: Service Fee Fee Marylena Brown Memo: Service Fee Fee mattrice Memo: Service Fee	Fee Arleen Hager N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee JASMINE JONES N/A Memo: Service Fee Fee JASMINE JONES N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Jeanine Lyles N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A Memo: Service Fee Fee Marylena Brown N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A Memo: Service Fee Fee Marylena Brown N/A Memo: Service Fee Fee Marylena Brown N/A Memo: Service Fee Marylena Brown N/A Memo: Service Fee	Fee Arleen Hager N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee JASMINE JONES N/A N/A Memo: Service Fee Fee JASMINE JONES N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Jeanine Lyles N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Jeanine Lyles N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Seott N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Seott N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC	Fee Arleen Hager N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee JASMINE JONES N/A N/A N/A Memo: Service Fee Fee JASMINE JONES N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joanine Lyles N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A N/A Memo: Service Fee Discount for 7 ACPs in VSC	Memo: Service Fee Fee Arloen Hager N/A N/A N/A \$2 Memo: Service Fee Discount for 7 ACPs in VSC Fee JASMINE JONES N/A N/A N/A \$-19.75 Memo: Service Fee Fee JASMINE JONES N/A N/A N/A \$2 Memo: Service Fee Discount for 7 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A \$2 Memo: Service Fee Discount for 7 ACPs in VSC Fee Jeanine Lyles N/A N/A N/A \$-19.75 Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A N/A N/A \$2 Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A N/A N/A \$2 Memo: Service Fee Discount for 7 ACPs in VSC Fee Joyee Scott N/A N/A N/A \$-19.75 Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A N/A \$2 Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A N/A \$-19.75 Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A N/A \$-19.75 Memo: Service Fee Discount for 7 ACPs in VSC Fee Marylena Brown N/A N/A N/A \$-19.75 Memo: Service Fee Fee mattrice N/A N/A N/A \$-19.75 Memo: Service Fee		

Memo; Service Fee Discount for 7 ACPs in VSC

Arise	l'ee	teresa horton	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fe	e Discount for 7 ACPs in	1 VSC				
Arise	l'es	teresa horton	N/A	N/A	N/A	S-19.75	\$-19.75
	Memo: Service l'er	÷					
Barnes & Noble .COM	Adjustment	niatt rice	N/A	N/A	N/A	50	\$229.09
	Memo: 11/16 - 11/	30 Base Rate Calculatio	n 229,090				
Barnes & Noble Email	Adjustment	niatt rice	N/A	N/A	N/A	\$0	\$57.5
	Memo: BN Email	- 46 Emails Replied=57.	500				
Disney Dining Reservation	ns Per Call	Jeanine Lyles	20.20	168	0	\$1.3	\$218.4
, ,	Memo: Disnoy Dis	ntng					
Disney Dining Reservation	ns Adjustment	Jeanine Lyles	N/A	N/A	N/A	S-1.3	8-1.3
		lls under 20 seconds 11/	1 to 11/15				441 5005051
Disney Dining Reservation	ns Per Call	teresa horton	37.00	236	O	\$1.3	\$306.8
,	Memo: Disney Dis	ing					
Disney Dining Reservation	ns Adjustment	teress horton	N/A	N/A	N/A	%-1.3	\$-1.3
	The state of the s	lls under 20 seconds 11/	1 to 11/15				14 V 10 1000
Interval Exchange	Adiastment	Marylena Brown	N/A	N/A	N/A	\$0	\$284.67
	· ·	inutes= 1293.93=284.67					
Quiil.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	SO	\$404.15
quittoni stari	Account Management Control	30 Base Rate Calculation	31/35/4/35/		7.3.3.3	13.516	4.62
T-Mobile TeleSales	Adjustment	JASMINE JONES	N/A	N/A	N/A	80	\$38,79
T MICONO TRIODING	*	/30 alternate base rate=:		241.1	11171	.01.	19.541.
Wulgreens	Authoritan	Joyce Scott	N/A	N/Λ	N/A	\$0	\$225.42
Willes Cons		ced Intervals=225.420	14/17	14517	.5/21	, p. r	ηΔΔJ.44

Total Duc: \$1637.97

Invoice

Certified Client Solutions, LLC December 01, 2014 - December 15, 2014

14121515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620. Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	Fee Memo: Service Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
Arisc	Fee Mema: Service Fee	Jennine Lyles	N/A	N/A	N/A	\$-19.75	S-19.75
Arise	Fee Memo: Service Fee	Joyce Scott	/ N/A	N/A	N/A	S-19.75	\$-19.75
Arise	Fee Memo: Service Fee	med rice	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	Fee Mema: Service Fee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19,75
Barnes & Noble .COM	Adjustment Memo: BN.com 12.	malt rice 14.14 Hours Incenti	N/A ve - 1.5 Hour	N/A s=7.500	N/A	\$0	\$7,5
Barnes & Noble .COM	Adjustment Memo: 12/1-12/15 l	matt rice Base Rate Calculatio	N/A on=296.590	N/A	N/A	\$0	\$296.59
Barnes & Noble Email	Adjustment Memo: BN Emzil -	matt rice 34 Emails Replied=	N/A 42.500	N/A	N/A	80	\$42.5
Disney Dining Reservation	ons Per Call Memo: Disney Dini	Jeanine Lytes	25.40	200	D	\$1.3	\$260
Disney Dining Reservation	ns Per Hour Memo: Disacy Dini	teresa horton	37.60	220	0	\$8	\$300.8
Disney Dining Reservation	ens Adjustment Memo: 4 Short call	teresa horion s under 20 seconds	N/A 11/16 to 11/30	N/A	N/A	\$-5.2	\$-5.2
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0-	\$487.56

Memo: 12/1-12/15 Base Rate Calculation=487.560

Walgreens

Adjustment

Joyce Scott

N/A

N/A

N/A

50

\$362,74

Memo: 36 Serviced Intervals=362.740

Total Due:

\$1653.74

Invoice

Certified Client Solutions, LLC December 16, 2014 - December 31, 2014

14123115897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calts	ACD Minutes	Rate	Amount
Arise	l'ee	Arleen Hager	N/A	N/A	N/A	82	\$2
	Memo: Service Fee	Discount for 6 ACPs	in VSC				
Arise	Fcc	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
	Mema: Service Pea	•					
Arise	Fcc	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fee	•					
Arlse	Fee	Jeanine Lyles	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fee	Discount for 6 ACP:	s in VSC				
Arise	Fce	Joyce Scott	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fee	Discount for 6 ACP:	in VSC				
Arise	l'ee	Joyce Scott	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fee	è					
Arise	Fee	Marylena Brown	N/A	N/A	N/A	\$2	\$2
	Mema: Service Per	Discount for 6 ACP:	s in VSC				
Arisc	Fcc	Marylena Brown	N/A	N/A	N/A	\$-19.75	8-19.75
	Memo: Service Fee						
∧r}se	l'ce	matt rice	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fee	e Discount for 6 ACP	s in VSC				
Arisc	Fcc	niatt rice	N/A	N/A	N/A	\$-19.75	\$-19.7 5
	Memo: Service Fee	2					an America
Arise	Fee	teresa horton	N/A	N/A	N/A	S2	\$2
		e Discount for 6 ACP			*		
Arise	Fcc	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
T ST TIME	7.00	LOCUM 2101 INT	1324	1307	11171	41-17-17	41-1 7-1-2

Memo: Service Fee

AT&T IRU - Nushing	Adjustment Memo: 13 Serviced C	Joyce Scott Calls at 2.2 Per Call A	N/A t Rate=33.11	N/A 70	N/A	\$0	\$33.17
Barnes & Noble .COM	Adjustment Memo: BN.com 12.2	mattrice 6.14 Hours Incentive	N/A - 3 Hours=6.	N/A 000	N/A	\$4)	\$6
Barnes & Noble .COM	Adjustment Memo: BN.com 12.2	matt rice 7.14 Hours Incentive	N/A -+).5 Iours=	N/A (1.500)	N/Λ	\$1)	\$ 1.5
Barnes & Noble .COM	Adjustment Memo: BN.com 12.2	mattrice 0.14 Hours Incentive	N/A - 0.5 Hours=	N/A 1.500	N/A	\$0	\$1.5
Barnes & Noble .COM	Adjustment Memo: BN.com 12.2	mest rice 5.14 Hours Incentive	N/A - 5.5 Hours=	N/A 27,500	N/A	\$0	\$27.5
Barnes & Noble .COM	Adjustment Memo: 12/16-12/31 I	matt rice Base Rate Calculation	N/A ~378.410	N/A	N/A	\$0	\$378.41
Barnes & Noble Email	Adjustment Memo: BN Email - 1	mattrice Emails Replied 1.25	N/A 0	N/A	N/A	\$0	\$1.25
Disney Dining Reservation		Jeanine Lytes	37.60	330	0	\$1.3	\$129
Disney Dining Reservation		teresa horton	41.60	289	0	\$1.3	\$375.7
Interval Exchange	in the second	Marylena Brown	N/A	N/A	N/A	\$10	\$247.81
Interval Exchange		Marylena Brown	N/A	N/A	N/A	\$0.22	S0
Quill.com Orders	Adjustment Menro: 12/16-12/31	Arleen Hager	N/A	N/A	N/A	\$0	\$505.66
Walgreens	Adjustment Memo: Certification	Joyce Scott enrollment incentive	N/A 150,000	N/A	N/A	\$0	\$150
Walgreens	Adjustment	Joyce Scott Pth Incentive intervals	N/A	N/A	N/A	\$0	\$3.87
Walgreens	Adjustment Memo: 48.2 Standare	Jayce Scatt	N/A	N/A	N/A	\$0	\$482.45
Walgreens	Adjustment	Joyce Scott. entive 2 intervals 4.0	N/A 00	N/A	N/A	80	\$4
Wølgreens	Adjustment	Joyce Scott nive 2.9 hours 14.250	N/A	N/A	N/A	<i>S</i> 0	\$14.25

Total Due: \$2555.57

Invoice

Certified Client Solutions, LLC January 01, 2015 - January 15, 2015

15011515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise	l'ee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fo	NC.					
Arise	l'ee	Arleen Hager	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fe	e Discount for 6 ACPs	in VSC				
Arise	Pee	feanine Lyles	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fe	ee Discount for 6 ACPs	in VSC				
Arise	l'ee	Jeanine Lyles	N/A	N/A	N/A	S-19.75	\$-19.75
	Memo: Service Fe	÷¢					
Arise	liee	Joyce Scott	N/A	N/A	N/A	82	\$2
	Memo: Service Fe	ce Discount for 6 ACPs	in VSC				
Arise	Fee	Joyce Scott	N/A	N/A	N/A	\$-19,75	\$-19.75
	Memo: Service F	. v					
Arise	l'ee	Marylena Brown	N/A	N/A	N/A	\$2	\$2
	Mento: Service F	ee Discount for 6 ACPs	in VSC				
Arise	l'ee	Marylena Brown	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe	či o					
Arise	l'ee	matt rice	N/A	N/A	N/A	8-19.75	8-19.75
	Memo; Service Fo	ee .				35, 35, 27, 27	30 140000
Arise	l/ee	matt rice	N/A	N/A	N/A	\$2	\$2
,	Memo: Service P	ee Discount for 6 ACP:	s in VSC				
Arise	l'ee	teresa horton	N/A	N/A	N/A	\$2	\$2
1211100		ee Discount for 6 ACP				.,_	
Arise	liee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
wi i że	166	terena minum	18973	137.63	MON	n=17.7./	"D∞ 1 ₹' ₹\

Memo: Service Fee

Barnes & Noble .COM	,	matt rice ase Rate Calculation 33	N/A 11.280	WA	N/A	50	\$321.28
Disney Dining Reservation	ns Per Call Memo: Disney Dir	Jeanine Lyles	36.40	273	0	\$1.3	\$354.9
Disney Dining Reservation	The second secon	Joanine Lyles lis under 20 seconds 12/	N/A 16 to 12/31	N/A	N/A	\$-5.2	S-5.2
Distrey Diaing Reservation		teresa borton lls under 20 seconds 12	N/A /16 to 12/31	N/A	N/A	\$-2.6	5-2.6
Disney Dining Reservation	ns Per Hour Memo: Disney Div	teresa borton ning	37.50	212	1)	\$8	\$300
Interval Dxchange	Adjustment Memo: Service Ho	Marylena Brown ours(Metric)=23.470	N/A	N/Λ	N/A	\$10	\$0
Interval Exchange	Adjustment Memo: Service Mi	Marylena Brown inutes(Metric)=1111.73	N/A	N/A	MA	\$0.22	\$244.58
QuitLeam Orders	Adjustment Memo: Balk Batte	Arleen Hager ry Spiff=2.000	N/A	N/A	N/A	\$0	\$2
Quill.com Orders	Adjustment. Memo: Collec Spi	Aricen Huger IT-2.500	N/A	N/Λ	N/A	\$0	\$2.5
Quill.com Orders	Adjustment. Memo: 1/1-1/15 B	Arleen Hager ase Rate Calculation=4-	N/A 47.110	N/A	N/A	\$0	\$447.11
Walgreens	Adjustment Memo: 98.4 Stand	Joyce Scott and Intervals=491.860	N/A	N/A	N/A	\$0	\$491.86

Total Due: \$2049.93

Invoice

Certified Client Solutions, LLC January 16, 2015 - January 31, 2015

15013115897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lekeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Agero Overflow	Adjustment	Deanna Watson	N/A	N/A	N/A	SO	\$15.45
	Mono: Alternative	Base rate of 3.09 inter	vals (i), \$5/ir	1 15,450			
Arise	Fee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe	a a					
Arise	l'cc	Jeanine Lyfes	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service l'e	÷					
Arise	l'ee	Jayce Scatt	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service l'e	e					
Arise	l/ee	Marylena Brown	N/A	N/A	N/A	S-19.75	\$-19.75
	Memo: Service Fo	e					
Arise	ł/ee	teresa horton	N/A	N/A	N/A	S-19.75	S-19.75
	Memo: Service Fe	ŧ					
Disney Dining Reservation	is Per Call	Jeanine Lyles	37.50	272	ρ	51.3	\$353.6
	Memo: Disney Dis	ung					
Disney Dining Reservation	s Per Flour	teresa horton	33.20	196	Q.	58	\$265.6
	Memo; Disney Di	ing					
interval Exchange	Adjustment	Maryfena Brown	N/A	N/A	N/A	\$10	\$0
	Mema: Service Ho	rurs(Metric)=6.610)		
Interval Exchange	Adjustment	Marylena Brown	N/A	N/A	N/A	\$0.22	\$71.39
2	Memo: Service M	nutes(Metric)=324,500):				
Quill.com Orders	Adjustment	Arleen Hager	N/A	N/A	N/A	\$0	\$400,08
	Memo: 1/16-1/31	Base Rate Calculation	400.080				
Walgreens	Adjustment	Jayce Scott	N/A	N/A	N/A	\$0	\$377.14
	,	•					

	A = 3			450	1 37
Memo:	13.4	interval	ls:	311	100

Total Due: S1384.51

Invoice

Certified Client Solutions, LLC February 01, 2015 - February 15, 2015

15021515897US

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620, Miramar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arise M	l·ee lemo: Service l'ee	Arleen Hager	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise M	Fee lemo: Service Fee	Claudette Terry	N/A	N/A	N/A	\$-19.75	\$ - 19.75
Arise M	fice Icmo; Service Lee	Jeanine Lyles	N/A	N/A	N/A	S-19.75	\$-19.75
Arise M	Fee Icmo; Service Fee	50A 9 575 585 575 55	N/A	N/A	N/A	S-19.75	S-19.75
Arise .	Fee lemo: Service Fee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75
Camival Customer Service	Adjustment lemo: 11,99 Hrs**	Claudette Terry 107,870	N/A	N/Å	N/A	\$0	\$107.87
Disney Dining Reservations W	Per Call Lemo: Disney Din	Jeanine Lyles	48,80	390	()	\$1.3	\$507
Disney Dining Reservations V		Jeanine Lyles Lander 20 seconds 1/1	N/A 6 to 1/31/15	N/A	N/A	%-1.3	S-1.3
Disney Dining Reservations Y	Per Call Icmo: Disney Din	teresa hortoù ing	32.70	204	0	\$1.3	\$265.2
Quill.com Orders	Adjustment Seine: Super Stick	Arleen Hager ty Post-It Spiff≒17.000	N/A	N/Λ	N/A	SÚ	\$17
Quill.com Orders N	Adjustment lemo: Bounty Pic	Arleen Hager k-A-Size Paper Towel	N/A Spiff=8.000	N/A	N/A	\$0	\$8
Quill.com Orders	Adjustment	Arteen Hager	N/A	N/A	N/A	\$0	\$205,45

Memo: 2/1-2/15 Base Rate Calculation 205.450

Walgreens

Adjustment

Joyce Scott

N/A N/A

N/A

50 5379.59

Memo: 75.9 Intervals 379.590

Total Due: \$1390.06

Invoice

Certified Client Solutions, LLC February 16, 2015 - February 28, 2015

15022815897US

Virtual Service Corporation

Period

Invoice Number

Arise Victoal Solutions, Inc. 3450 Lakeside Drive, Suite 620, Mlamar, FL 33027

Application	Туре	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Arisc	Fee	Claudette Terry	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memu: Service Fe	Ψ.					
Arise	l'ee	Claudette Terry	N/A	N/A	N/A	\$2	52
	Menio: Service Fe	e Discount for 6 ACPs	in VSC				
Arise	l/ee	Jeanine Lyles	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe	And a Contract of the Contract					
Arise	l'ee	Jeanine Lyles	N/A	N/A	N/A	\$2	\$2
	Memo: Service Fe	e Discount for 6 ACPs	in VSC				
Arise	liee	Joyce Scott	N/A	N/A	N/A	82	\$2
	2.55	e Discount for 6 ACPs					1,2
Arise	Fee	Joyce Scott	N/A	N/A	N/A	\$-19.75	\$-19.75
	Memo: Service Fe		74,14	.,,,,	3171	4-12115	4-1,71342
Arise	l'ee	Marylena Brown	N/A	N/A	N/A	\$-19.75	\$-19.75
.1100	Mento: Service Fe	ACTUAL STREET	71.11	14/4	119.14	10-12-17-2	4-1.5.55
Arise	l'ee	Marylena Brown	N/A	N/A	N/A	\$2	\$2
AUSC		ee Discount for 6 ACPs		NIM	19274	ηZ	32
Callina 18	Pee	Nicole Harris	N24	8// 8	6174	4.7	rea.
Arise		to Discount for 6 ACPs	N/A Bi VSC	N/A	N/A	\$2	\$2
2.9						VI 111 W2	
Arise	1/ee Memot Service 1/e	Nicole Harris	N/A	N/A	N/A	\$-19.75	\$-19.75
Arise	l-ee	teresa listron	N/A	N/A	N/A	\$2	\$2
	Memo: Service l'e	ee Discount for 6 ACPs	s in VSC				
Arise	Fee	teresa horton	N/A	N/A	N/A	\$-19.75	\$-19.75

Memo: Service Pee

Carnival Customer Service	: Adjustment Memo: 1 STAR Lev	The state of the s	N/A	N/A	N/A	\$ 0	\$1.53
Carnival Customer Service	Adjustment Memo: 3.41 Hrs=30	Claudette Terry	N/A	N/A	N/A	\$0	\$30.7
Camival Customer Service	Adjustment Memo: 7.77 Hrs=69	Nicole Harris 9.930	N/A	N/A	N/Λ	\$0	\$69,93
Carnival Customer Service	Adjustment Memo: 1 STAR Lev	Nicole Harris rel=3.500	N/A	N/A	N/A	S0	\$3.5
Disney Dining Reservation	is — Per Call Memo: Disney Dini	Jeanine Lyles ng	37.60	332	0	\$1.3	5431.6
Disney Dining Reservation	*	Jeanine Lyles is under 20 seconds 2/1	N/A l6 to 2/28/15	N/A	N/A	\$-3.9	\$-3.9
Disney Dining Reservation	The state of the s	teresa horton is under 20 seconds 2/1	N/A 16 to 2/28/15	N/A	N/A	\$-5.2	\$-5.2
Disney Dining Reservation	ıs. Per Call Memo: Disaey Dini		31,30	202	0	\$1.3	\$262.6
Interval Exchange	Adjustment Memo: Service Hot	Marylena Brown irs(Metric) 3,190	N/A	N/A	N/A	\$1(+	\$31.85
Interval Exchange	near The man arrange	Marylena Brown tutes(Metric) 130,400	N/A	N/A	N/A	\$0,22	.\$0
Walgreens	Adjustment Memo: 82.4 Interva	Joyce Scott ds 412.120	N/A	N/A	N/A	50	\$412.12

Total Due: \$1128.23

Invoice

Certified Client Solutions, LLC March 01, 2015 - March 15, 2015

150315158971.S

Virtual Service Corporation

Period

Invoice Number

Arise Virtual Solutions, Inc. 3450 Lakeside Drive, Suite 620. Miramar, FL 33027

Турс	ACP Name	Staffed Hours	Calls	ACD Minutes	Rate	Amount
Per Call	Jeanine Lyles	37.90	384	0	\$1.3	\$499.2
emo: Disney Din	ing					
Adjustment	Jeanine Lyles	N/A	N/A	N/A	S-3.9	\$-3.9
eme: 3 Short catt	s under 20 seconds					
Per Heur	Icress horion	35.20	214	0	\$8	\$281.6
emo: Disney Din	ing					
					otal Due:	\$776.9
	Per Call emo: Disney Din Adjustment emo: 3 Short call Per Hour	Per Call Jeanine Lyles amo: Disney Dining Adjustment Jeanine Lyles amo: 3 Short calls under 20 seconds	Type ACP Name Hours Per Call Jeanine Lyles 37.90 emo: Disney Dining Adjustment Jeanine Lyles N/A emo: 3 Short calls under 20 seconds Per Hour Icress horton 35.20	Type ACP Name Hours Calls Per Call Jeanine Lyles 37.90 384 smo: Disney Dining Adjustment Jeanine Lyles N/A N/A smo: 3 Short calls under 20 seconds Per Hour teresa horton 35.20 214	Per Call Jeanine Lyles 37.90 384 0 smo: Disney Dining Adjustment Jeanine Lyles N/A N/A N/A N/A smo: 3 Short calls under 20 seconds Per Hour teresa horton 35.20 214 0 smo: Disney Dining	Type ACP Name Hours Calls Minutes Rate Per Call Jeanine Lyles 37.90 384 0 \$1.3 smo: Disney Dining N/A N/A N/A N/A S-3.9 Adjustment Jeanine Lyles N/A N/A N/A S-3.9 smo: 3 Short calls under 20 seconds Per Hour teresa horton 35.20 214 0 \$8 smo: Disney Dining 35.20 214 0 \$8

RESPONDENT'S EXHIBITS

BEFORE THE

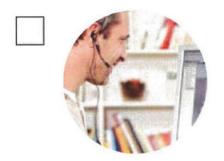
NATIONAL LABOR RELATIONS BOARD

			- -
In the Matt	ter of:	Case No.:	12-CA-144223
ARISE VI	RTUAL SOLUTIONS, INC.,		
and	Respondent,		
MATTHE	W RICE, an Individual,		
	Charging Party.		
Place: Date:	Miami, FL May 2-3, 2016		
	OFFICIAL REP		_

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CCS began in 2001
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just to name a ...

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SERVICE 16

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We've built an excellent team with over 100 contractors who work from home all over the United States. Our contractors average 3-5 years experience and are college educated. We also offer bilingual services.

We assist businesses by providing outstanding support via phone, email and/or chat. Whether your business has grown and you need us to help with the extra volume, or you'd like to make the switch to a more affordable U.S. based outsourced solution, we are the answer you've been looking for!

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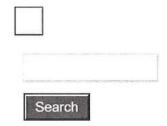


The Answer to Your Customer Service Needs

W-311-01-30-30-10-30-4-30-4-30-4-30-4-30-	
Search Connect with us	CCS began in 2001 working with small businesses selling merchant services and then moved on to working with Fortune 500 companies like Barnes & Noble, Sears, Office Depot and
in	Staples just to name a few by partnering with Arise.
☐ Main Menu	In 2008 we branched out and began hiring contractors to work with us through Arise and since then we've expanded with contractors working for big & small businesses alike.
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The Answer to Your Customer Service Needs



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Needs

- Appointment Setting: Staffing an office just to have them set appointments can be
 expensive. Many times someone working in a office can be distracted easily and this
 takes away the focus on your prospective customer. During the day, at night and on
 the weekends we can set your appointments!
- <u>Customer Service</u>: We provide excellent customer service to your customers. This is our best attribute! Whether it's answering general questions, helping make changes to a service or going over billing information, we've got what it takes to help your customers!
- Reservations: Our agents are already booking hotel rooms, dinners and cruises for other clients and we'd like to help you too! It's not just about taking the call and entering the information into the computer, it's about engaging the customer and closing the sale. That's where we excel! Our agents are rapport builders.
- Sales: Our agents have plenty of experience with successful sales. A number of
 clients already choose us to take their calls and sell their product or service. Teach
 us about what you offer and we'll be turning potential individuals into customers.

Telemarketing/Surveys: Whether it's upselling or direct marketing, we've got

- experience. Our agents are available 24 hours a day, 7 days a week to coincide with your promotions.
- Technical Support: Our college-educated, patient agents are more than qualified to handle any technical issues that may arise for your customers. That along with the extensive training we offer will definitely handle the technical issues your customers may have.
- After Hours Answering: Whether you just need someone to answer your calls and direct them to the appropriate party or you need us to take your calls while you are out of the office, we've got you covered. We have agents working around the clock to meet your businesses needs.
- Chat/Email Services: Engaging an online customer is in some ways becoming even more important than phone services. Our agents are chatting right now with customers, selling them phones and other products and services and providing world class support.
- Social Media: Today a Social Media presence is more than a trend, it can make or break or a company. Customers expect to be able to contact businesses through multiple channels and social media provides instant contact. We provide these services as well!

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The Answer to Your Customer Service Needs



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Contractors for Arise Virtual Solutions since 2004 working w/Fortune 500 Companies



American Bullion Brokers - Precious Metals Broker/Dealer Direct Sales Company



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Certified Client Solutions LLC

Consumer Services 51-200 employees





Home

Certified Client Solutions is a virtual call center with contractors working from home all over the United States. We cater to big and small businesses offering the same world class service to each account we service. Our contractors have an average of 3-5 years experience and are college educated.

From sales to customer service, to appointment setting and telemarketing, we do it all.

Customer Service, Sales, Telemarketing, Appointment Setting, Technical Support, After Hours Calls

This pag

Website

Industry http://www.certifiedclientsolutions.co. Consumer Services

Type

Headquarters 30350 United States

Company Size 7600 Roswell Rd Atlanta. Georgia 51-200 employees Founded

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		Individual		IN TROCUST		ИВ No. 154			o not write or staple in the	
For the year Jan. 1–De Your first name and	AND THE PARTY OF T	, or other tax year be	jinning Last na	FF.0	, 2013, ending		20	1 100000	e separate instruc our social security no	
	imuar								b) (6), (b) (7)(C	
Patricia If a joint return, spo	nea'e firet	name and initial	Rice Last na						ouse's social security	
ii a junit return, spo	use s mst	riante and initial	Lastria	me	67			, Spi	ouse's social security	number
Home address (nun	her and s	treet). If you have a	PO boy see in	structions			Apt. no.			
			1 .O. BOX, SCC II	isti dottoris.			Apt. 110.		Make sure the SSN and on line 6c are	
2204 Monte			eve a foreign addre	ess, also complete spac	es below (see instructi	ions).			residential Election C	
Atlanta GA									ck here if you, or your spou	
Foreign country nar		10		Foreign province	ce/state/county	1	Foreign postal co	joint	ly, want \$3 to go to this fun	nd. Checkin
,								refur	x below will not change you nd. You	
	1 [Single			4 🛛	Head of h	nusehold (with a	alifying	person). (See instruct	
Filing Status	2 [_	iointly (even if	only one had incor					not your dependent, e	
Check only one	3 [ter spouse's SSN :		100	me here. >		, , , , , , , , , , , , , , , , , , , ,	
box.	(7)	and full name			5 🗌	Qualifyin	g widow(er) with	depen	dent child	
Exemptions	6a	Yourself. If	someone can	claim you as a dep	endent, do not c	heck box	6a	. 1	Boxes checked	-
Exemplions	b	☐ Spouse						.]	on 6a and 6b No. of children	1
	C	Dependents:		(2) Dependent's	(3) Dependent	augl	✓ if child under age ifying for child tax cr		on 6c who: • lived with you	2
	(1) First r	name L	ast name	social security number		/ou (qua)	(see instructions)	euit	· did not live with	
15	Matt	hew Ric	e	(b) (6), (b) (7)(21				you due to divorce or separation	t .
If more than four dependents, see	Cece	lia Ric	e	(b) (6), (b) (7)(0	Daughter	2			(see instructions)	
instructions and									Dependents on 6c not entered above	
check here ▶ □									Add numbers on	
	d	Total number of					* * * *	16	lines above >	
Income	7			ach Form(s) W-2		2 0 0		7		938.
	8a			dule B if required	ACCOUNTS OF THE PARTY OF THE PA			8a		
Attach Form(s)	ь			include on line 8a	HO 10 10 L-100 L-100					
W-2 here. Also	9a			hedule B if require	1			9a		
attach Forms W-2G and	b 10	Qualified divide			<u>9b</u>					
1099-R if tax	11	Taxable refunds, credits, or offsets of state and local income taxes					10			
was withheld.	12			ach Schedule C or	C-F7		4 4 4 4	12	24	,527.
	13			Schedule D if requir		t check h	nere > □	13	23,	321.
If you did not	14	Other gains or (ca. Il flot requiret	a, oricon i		14		
get a W-2, see instructions.	15a	IRA distribution	The same of	1	b Taxa	ble amour	it	15b		
See mstructions.	16a	Pensions and ar					ıt	16b	8	
	17	Rental real esta	te, royalties, p	artnerships, S corp	orations, trusts, e	etc. Attacl	n Schedule E	17		
	18	Farm income or	(loss). Attach	Schedule F				18		
	19	Unemployment	compensation					19		
	20a	Social security b	enefits 20a		b Taxa	ble amour	it	20b	10	
	21	Other income. I	ist type and a	mount				21		
	22	Combine the ame	ounts in the far r	ight column for lines	7 through 21. This i	is your tota	al income ▶	22	25,	,465.
Adiustad	23	Educator exper								
Adjusted Gross	24			ervists, performing ar						
Income				tach Form 2106 or 21				1500		
HILOHITE	25			ction. Attach Form						
	26			п 3903						
	27	9		ent tax. Attach Scheo			1,733.			
	28			and qualified plans				1		
	29 30			se deduction						
		Honolty on oars	/ withdrawal of	eav/inde	1 20 (F 100 (200.3)	1	

Domestic production activities deduction. Attach Form 8903

31a

32

34

35

Alimony paid b Recipient's SSN ▶

Student loan interest deduction Tuition and fees. Attach Form 8917. . . .

31a

32

33

34

35

36

36

37

Prise

eu. b. 1 18

S.V. Shills

1,733.

23,732.

3)			Page 2
38	Amount from line 37 (adjusted gross income)	38	23,732.
39a	Check You were born before January 2, 1949, Blind. Total boxes	5	
b			
		40	8,950.
			14,782.
1000		2	11,700.
2.000000			3,082.
1		10000	308.
11000			500.
1,445			308.
- 1920-01		40	300.
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	The second secon		
		E B	
10000		15	
25.50	The state of the s		
200000000			
0.000	The state of the s		
		54	308.
55	Subtract line 54 from line 46. If line 54 is more than line 46, enter -0	55	0.
56	Self-employment tax. Attach Schedule SE	56	3,466.
57	Unreported social security and Medicare tax from Form: a 4137 b 8919	57	
58	Additional tax on IRAs, other qualified retirement plans, etc. Attach Form 5329 if required	58	
59a	Household employment taxes from Schedule H	59a	
b	First-time homebuyer credit repayment. Attach Form 5405 if required	59b	
60	Taxes from: a Form 8959 b Form 8960 c Instructions; enter code(s)	60	
61		61	3,466.
62	Federal income tax withheld from Forms W-2 and 1099 62		
63	2013 estimated tax payments and amount applied from 2012 return 63	100	
64a	Earned income credit (EIC) 64a 4 , 067 .		
b	Next well a compating CAI		
65		= 183	
66	Control of the contro		
67			
	CONTROL OF THE CONTRO		
	20 4 4 5 4 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7		
	Printed the second processes and the second printed second printed and the second printed a	Test	
72		72	4,589.
73			1,123.
			1,123.
		4/11	1,123.
		100	
D000000		76	
	, , , , , , , , , , , , , , , , , , , ,	,0	
	Estimated tax penalty (see instructions) 77		
77	Estimated tax penalty (see instructions)	Comp	lete below 🔀 No
77 Do	you want to allow another person to discuss this return with the IRS (see instructions)?	N 100 MANAGE	lete below. X No
77 De	you want to allow another person to discuss this return with the IRS (see instructions)? Yes signee's Phone Personal identifi	N 100 MANAGE	lete below. X No
, Do	you want to allow another person to discuss this return with the IRS (see instructions)? ☐ Yes signee's Phone Personal identiff number (PIN)	ication	
77 De na	you want to allow another person to discuss this return with the IRS (see instructions)? Yes signee's Phone Personal identifi	ication	f my knowledge and belief,
77 De na Un the	you want to allow another person to discuss this return with the IRS (see instructions)? ☐ Yes signee's Phone Personal identiff number (PIN) der penalties of perjury, I declare that I have examined this return and accompanying schedules and statements, and to the year true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer.	he best or	f my knowledge and belief, ny knowledge.
77 De na Un the	you want to allow another person to discuss this return with the IRS (see instructions)? Yes signee's Phone Personal identifinumber (PIN) der penalties of perjury, I declare that I have examined this return and accompanying schedules and statements, and to the yeare true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer ur signature Date Your occupation	he best or	f my knowledge and belief,
77 De na Un the	you want to allow another person to discuss this return with the IRS (see instructions)? Yes signee's Phone Personal identifinumber (PIN) der penalties of perjury, I declare that I have examined this return and accompanying schedules and statements, and to the sylvare true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer ure signature Date Your occupation self employed	he best or irer has ar	f my knowledge and belief, ny knowledge. e phone number
77 De na Un the	you want to allow another person to discuss this return with the IRS (see instructions)? Yes signee's Phone Personal identifinumber (PIN) der penalties of perjury, I declare that I have examined this return and accompanying schedules and statements, and to the yeare true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer ur signature Date Your occupation	he best of the heart has an Daytim If the IRS PIN, enter	f my knowledge and belief, ny knowledge. e phone number S sent you an Identity Protection or it
De na Un the Yo	you want to allow another person to discuss this return with the IRS (see instructions)? Yes signee's	he best of the here (see	f my knowledge and belief, ny knowledge. e phone number S sent you an Identity Protection or it in the inst.)
De na Un the Yo	you want to allow another person to discuss this return with the IRS (see instructions)? Yes signee's Phone Personal identifinumber (PIN) der penalties of perjury, I declare that I have examined this return and accompanying schedules and statements, and to the sylvare true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer ure signature Date Your occupation self employed	he best of the last of the las	f my knowledge and belief, ny knowledge. e phone number S sent you an Identity Protection er it inst.)
77 De na Un the	you want to allow another person to discuss this return with the IRS (see instructions)? Yes signee's	he best of the last of the las	f my knowledge and belief, ny knowledge. e phone number S sent you an Identity Protection or it in the inst.)
	39a b 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59a b 60 61 62 63 64a b 65 66 67 68 69 70 71 72 73 74a b b	Amount from line 37 (adjusted gross income) Check	38

SCHEDULE C (Form 1040)

Department of the Treasury

Internal Revenue Service (99)

Profit or Loss From Business

(Sole Proprietorship)

► For information on Schedule C and its instructions, go to www.irs.gov/schedulec.

Attach to Form 1040, 1040NR, or 1041; partnerships generally must file Form 1065.

OMB No. 1545-0074

2013
Attachment
Sequence No. 09

Social security number (SSN) Name of proprietor (b) (6), (b) (7)(C) Patricia Ríce Principal business or profession, including product or service (see instructions) B Enter code from instructions Customer Service & Consulting ▶ 5 6 1 4 2 0 C Employer ID number (EIN), (see instr.) Business name. If no separate business name, leave blank. (b) (6), (b) (7)(C) Certified Client Solutions LLC E Business address (including suite or room no.) ▶ 2204 Monterey Pkwy City, town or post office, state, and ZIP code Atlanta, GA 30350 (3) ☐ Other (specify) ▶ Accounting method: (1) X Cash (2) Accrual G Did you "materially participate" in the operation of this business during 2013? If "No," see instructions for limit on losses ... H No 1 Part I Income Gross receipts or sales. See instructions for line 1 and check the box if this income was reported to you on 88,823. Form W-2 and the "Statutory employee" box on that form was checked ▶ □ 1 2 2 3 Subtract line 2 from line 1 88,823. 3 4 Cost of goods sold (from line 42) 4 5 88,823. 5 6 Other income, including federal and state gasoline or fuel tax credit or refund (see instructions) 6 7 Gross income. Add lines 5 and 6 7 88,823. Pari II Expenses Enter expenses for business use of your home only on line 30. 300. 8 8 Advertising 18 18 Office expense (see instructions) 9 19 Pension and profit-sharing plans . 19 Car and truck expenses (see instructions). 9 20 Rent or lease (see instructions): 10 Commissions and fees . 10 6,061. Vehicles, machinery, and equipment 20a 11 Contract labor (see instructions) 11 50,671. Other business property . . b 20b 12 Depletion 21 Repairs and maintenance . . . 21 13 Depreciation and section 179 185. 22 Supplies (not included in Part III) . 22 expense deduction (not Taxes and licenses 23 23 included in Part III) (see 13 24 Travel, meals, and entertainment: instructions). 24a 183. 14 Employee benefit programs a (other than on line 19). 14 Deductible meals and 15 Insurance (other than health) 15 24b entertainment (see instructions) . 314. 2,120. 25 16 Interest: Utilities 25 Mortgage (paid to banks, etc.) 16a 26 a Wages (less employment credits). 26 850. b Other 16b 27a Other expenses (from line 48) . . . 27a 17 Legal and professional services 17 2,482. b Reserved for future use . . 27b 28 Total expenses before expenses for business use of home. Add lines 8 through 27a ▶ 63,166. 28 29 25,657. 29 30 Expenses for business use of your home. Do not report these expenses elsewhere, Attach Form 8829 unless using the simplified method (see instructions). Simplified method filers only: enter the total square footage of: (a) your home: and (b) the part of your home used for business: . Use the Simplified Method Worksheet in the instructions to figure the amount to enter on line 30 . . . 30 1,130. 31 Net profit or (loss). Subtract line 30 from line 29. • If a profit, enter on both Form 1040, line 12 (or Form 1040NR, line 13) and on Schedule SE, line 2. (If you checked the box on line 1, see instructions). Estates and trusts, enter on Form 1041, line 3. 31 24,527. · If a loss, you must go to line 32. 32 If you have a loss, check the box that describes your investment in this activity (see instructions). . If you checked 32a, enter the loss on both Form 1040, line 12, (or Form 1040NR, line 13) and 32a All investment is at risk. on Schedule SE, line 2. (If you checked the box on line 1, see the line 31 instructions). Estates and 32b Some investment is not trusts, enter on Form 1041, line 3. at risk. If you checked 32b, you must attach Form 6198. Your loss may be limited.

PROFESSION 1000	
Page	3

Part	Cost of Goods Sold (see instructions)		Sawe to how and to see				
33	Method(s) used to						
	value closing inventory: a Cost b Lower of cost or market c Other (attach e	explanation)					
34	Was there any change in determining quantities, costs, or valuations between opening and closing inventory? If "Yes," attach explanation	. Tes	☐ ·No				
35	Inventory at beginning of year. If different from last year's closing inventory, attach explanation 35						
36	Purchases less cost of items withdrawn for personal use						
37	Cost of labor. Do not include any amounts paid to yourself						
38	Materials and supplies						
39	Other costs						
40	Add lines 35 through 39						
41	Inventory at end of year						
42	Cost of goods sold. Subtract line 41 from line 40. Enter the result here and on line 4	19					
Part	Information on Your Vehicle. Complete this part only if you are claiming car or true and are not required to file Form 4562 for this business. See the instructions for line file Form 4562.						
43	When did you place your vehicle in service for business purposes? (month, day, year)						
44	Of the total number of miles you drove your vehicle during 2013, enter the number of miles you used your vehicle	le for:					
а	Business b Commuting (see instructions) c Other						
45	Was your vehicle available for personal use during off-duty hours?	Yes	☐ No				
46	Do you (or your spouse) have another vehicle available for personal use?	Yes	☐ No				
47a	Do you have evidence to support your deduction?	Yes	☐ No				
· b	If "Yes," is the evidence written?	Yes	☐ No				
Pari	Other Expenses. List below business expenses not included on lines 8–26 or line 3	0.					
ba	nk fees		600.				
pr	inting and copies		150.				
po	postage 100.						
		s }					
		-					
48	Total other expenses. Enter here and on line 27a		850.				

SCHEDULE SE (Form 1040)

Self-Employment Tax

▶ Information about Schedule SE and its separate instructions is at www.irs.gov/schedulese. ▶ Attach to Form 1040 or Form 1040NR.

OMB No. 1545-0074 20 Attachment

Sequence No. 17

Internal Revenue Service (99 Name of person with self-employment income (as shown on Form 1040)

Social security number of person with self-employment income ▶

(b) (6), (b) (7)(C)

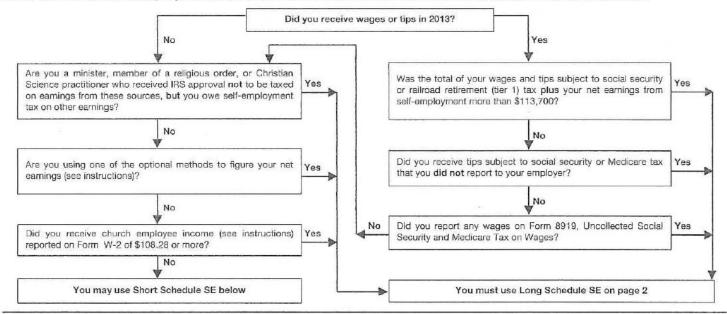
Patricia Rice

Department of the Treasury

Before you begin: To determine if you must file Schedule SE, see the instructions.

May I Use Short Schedule SE or Must I Use Long Schedule SE?

Note. Use this flowchart only if you must file Schedule SE. If unsure, see Who Must File Schedule SE in the instructions.



Section A-Short Schedule SE. Caution. Read above to see if you can use Short Schedule SE.

1a	Net farm profit or (loss) from Schedule F, line 34, and farm partnerships, Schedule K-1 (Form 1065), box 14, code A	1a	
b	If you received social security retirement or disability benefits, enter the amount of Conservation Reserve Program payments included on Schedule F, line 4b, or listed on Schedule K-1 (Form 1065), box 20, code Z	1b	()
2	Net profit or (loss) from Schedule C, line 31; Schedule C-EZ, line 3; Schedule K-1 (Form 1065), box 14, code A (other than farming); and Schedule K-1 (Form 1065-B), box 9, code J1. Ministers and members of religious orders, see instructions for types of income to report on this line. See instructions for other income to report	2	24,527.
3	Combine lines 1a, 1b, and 2	3	24,527.
4	Multiply line 3 by 92.35% (.9235). If less than \$400, you do not owe self-employment tax; do not file this schedule unless you have an amount on line 1b	4	22,651.
	Note. If line 4 is less than \$400 due to Conservation Reserve Program payments on line 1b, see instructions.		
5	Self-employment tax. If the amount on line 4 is:		
	• \$113,700 or less, multiply line 4 by 15.3% (.153). Enter the result here and on Form 1040, line 56, or Form 1040NR, line 54	=	
	 More than \$113,700, multiply line 4 by 2.9% (.029). Then, add \$14,098.80 to the result. 		
	Enter the total here and on Form 1040, line 56, or Form 1040NR, line 54	5	3,466.
6	Deduction for one-half of self-employment tax.		
	Multiply line 5 by 50% (.50). Enter the result here and on Form 1040, line 27, or Form 1040NR, line 27		

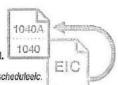
SCHEDULE EIC

(Form 1040A or 1040)

Earned Income Credit

Qualifying Child Information

▶ Complete and attach to Form 1040A or 1040 only if you have a qualifying child. ▶ Information about Schedule EIC (Form 1040A or 1040) and its instructions is at www.irs.gov/scheduleeic.



OMB No. 1545-0074

Attachment Sequence No. 43

Department of the Treasury Internal Revenue Service (99) Name(s) shown on return Patricia Rice

Your social security number (b) (6), (b) (7)(C)

Before you begin:

- See the instructions for Form 1040A, lines 38a and 38b, or Form 1040, lines 64a and 64b, to make sure that (a) you can take the EIC, and (b) you have a qualifying child.
- Be sure the child's name on line 1 and social security number (SSN) on line 2 agree with the child's social security card. Otherwise, at the time we process your return, we may reduce or disallow your EIC. If the name or SSN on the child's social security card is not correct, call the Social Security Administration at 1-800-772-1213.

	y	ia N			
y		N I	7	BB5577	
F	Ţ,	2.1	0		

- . If you take the EIC even though you are not eligible, you may not be allowed to take the credit for up to 10 years. See the instructions for details.
- . It will take us longer to process your return and issue your refund if you do not fill in all lines that apply for each qualifying child.

Q	ualifying Child Information	C	hild 1	, С	hild 2	С	hild 3
1	Child's name If you have more than three qualifying children, you only have to list three to get the maximum credit.	First name Matthew	Last name Rice	First name Cecelia	Last name Rice	First name	Last name
2	SAMOO 20 VW 102 CAMPAIN	riactiew	KICE	cecerra	RIGE		
	The child must have an SSN as defined in the instructions for Form 1040A, lines 38a and 38b, or Form 1040, lines 64a and 64b, unless the child was born and died in 2013. If your child was born and died in 2013 and did not have an SSN, enter "Died" on this line and attach a copy of the child's birth certificate, death certificate, or hospital medical records.	(b) (6),	(b) (7)(C)	(b) (6)	, (b) (7)(C)		
3	Child's year of birth	If born after 1) (6), (b) (7)(C) 994 and the child was you (or your spouse, if skip lines 4a and 4b;	If born after 1	6), (b) (7)(C) 994 and the child was you (or your spouse, if skip lines 4a and 4b;	voumeer than	994 and the child was you (or your spouse, if skip lines 4a and 4b;
4 :	Was the child under age 24 at the end of 2013, a student, and younger than you (or your spouse, if filing jointly)?	Yes. Go to line 5.	No. Go to line 4b.	Yes. Go to line 5.	No. Co to line 4b.	Yes. Go to line 5.	No. Go to line 4b.
ı	Was the child permanently and totally disabled during any part of 2013?	Yes. Go to line 5.	No. The child is not a qualifying child.	Yes. Go to line 5.	No. The child is not a qualifying child.	Yes. Go to line 5.	No. The child is not a qualifying child.
5	Child's relationship to you	de interacionation in charge				CONTRACTOR OF THE OWNER, OF THE OWNER, OF THE OWNER, OF THE OWNER, OWNER	
	(for example, son, daughter, grandchild, niece, nephew, foster child, etc.)	Son		Daughter	c		
6	Number of months child lived with you in the United States during 2013 • If the child lived with you for more than						
	half of 2013 but less than 7 months, enter "7." • If the child was born or died in 2013 and your home was the child's home for more than half the time he or she was alive	Do not ente	12 months	Do not ente	12 months	Do not ente	months
_	during 2013, enter "12."	monuns.	200	MORITIS.		monus.	

Form 8863

Education Credits (American Opportunity and Lifetime Learning Credits)

► Information about Form 8863 and its separate instructions is at www.irs.gov/form8863.

► Attach to Form 1040 or Form 1040A.

OMB No. 1545-0074

2013
Attachment Sequence No. 50

Department of the Treasury Internal Revenue Service (99) Name(s) shown on return

Patricia Rice

Your social security number (b) (6), (b) (7)(C)



Complete a separate Part III on page 2 for each student for whom you are claiming either credit before you complete Parts I and II.

Pari	Refundable American Opportunity Credit	-			
1	After completing Part III for each student, enter the total of all amounts from	all Pa	arts III, line 30 .	1	1,305.
2	Enter: \$180,000 if married filing jointly; \$90,000 if single, head of household, or qualifying widow(er)	2	90,000.		-
0		-	50,000.	133	
3	Enter the amount from Form 1040, line 38, or Form 1040A, line 22. If you are filing Form 2555, 2555-EZ, or 4563, or you are excluding income from				
	Puerto Rico, see Pub. 970 for the amount to enter	3	23,732.		
4	Subtract line 3 from line 2. If zero or less, stop; you cannot take any				
	education credit	4	66,268.		
5	Enter: \$20,000 if married filing jointly; \$10,000 if single, head of household,				
	or qualifying widow(er)	5	10,000.	-	
6	If line 4 is:		-		
	• Equal to or more than line 5, enter 1.000 on line 6]		
	• Less than line 5, divide line 4 by line 5. Enter the result as a decimal ((round	ded to	6	1.000
	at least three places)				
7	Multiply line 1 by line 6. Caution: If you were under age 24 at the end of the	vear a	and meet		
	the conditions described in the instructions, you cannot take the refundable			140	
	credit; skip line 8, enter the amount from line 7 on line 9, and check this box		▶ □	7	1,305.
8	Refundable American opportunity credit. Multiply line 7 by 40% (.40). Ent	ter th	e amount here and		
	on Form 1040, line 66, or Form 1040A, line 40. Then go to line 9 below			8	522.
Pari	II Nonrefundable Education Credits				
9	Subtract line 8 from line 7. Enter here and on line 2 of the Credit Limit Works	heet	(see instructions)	9	783.
10	After completing Part III for each student, enter the total of all amounts from				
	zero, skip lines 11 through 17, enter -0- on line 18, and go to line 19			10	
11	Enter the smaller of line 10 or \$10,000			11	
12	Multiply line 11 by 20% (.20)	i .		12	
13	Enter: \$127,000 if married filing jointly; \$63,000 if single, head of household, or qualifying widow(er)	13			
14	Enter the amount from Form 1040, line 38, or Form 1040A, line 22. If you			183	*
	are filing Form 2555, 2555-EZ, or 4563, or you are excluding income from				
	Puerto Rico, see Pub. 970 for the amount to enter	14			
15	Subtract line 14 from line 13. If zero or less, skip lines 16 and 17, enter -0-				
	on line 18, and go to line 19	15			
16	Enter: \$20,000 if married filing jointly; \$10,000 if single, head of household,				
47	or qualifying widow(er)	16	MINTER TO THE RESERVE OF THE PERSON OF THE P		
17	If line 15 is:				
	Equal to or more than line 16, enter 1.000 on line 17 and go to line 18				
	 Less than line 16, divide line 15 by line 16. Enter the result as a decimal (r 	ound	ed to at least three	12.2	
40	places)				
18	Multiply line 12 by line 17. Enter here and on line 1 of the Credit Limit Worksh			18	
19	Nonrefundable education credits. Enter the amount from line 7 of the Credinstructions) here and on Form 1040, line 49, or Form 1040A, line 31			19	308.

Name(s) shown on return

Patricia Rice

Your social security number (b) (6), (b) (7)(C)



Complete Part III for each student for whom you are claiming either the American opportunity credit or lifetime learning credit. Use additional copies of Page 2 as needed for each student.

CAUT	each student.	(%) (%)
Pan	Student and Educational Institution Information See instructions.	n
20	Student name (as shown on page 1 of your tax return) Cecelia Rice	21 Student social security number (as shown on page 1 of your tax return) (b) (6), (b) (7)(C)
22	Educational institution information (see instructions)	
а	Name of first educational institution UCF	b. Name of second educational institution (if any)
(*	 Address. Number and street (or P.O. box). City, town or post office, state, and ZIP code. If a foreign address, see instructions. 4000 Central Florida Blvd 	(1) Address. Number and street (or P.O. box). City, town or post office, state, and ZIP code. If a foreign address, see instructions.
	Orlando FL 32816	
(2	2) Did the student receive Form 1098-T ☐ Yes ☒ No from this institution for 2013? ☐ Yes ☒ No ☐ Yes ☐ Yes ☒ No ☐ Yes ☐ Yes ☒ No ☐ Yes ☐	(2) Did the student receive Form 1098-T Yes No from this institution for 2013?
(3	B) Did the student receive Form 1098-T from this institution for 2012 with Box ☐ Yes ☒ No 2 filled in and Box 7 checked?	(3) Did the student receive Form 1098-T from this institution for 2012 with Box 2 ☐ Yes ☐ No filled in and Box 7 checked?
If yo	u checked "No" in both (2) and (3), skip (4).	If you checked "No" in both (2) and (3), skip (4).
(4	 If you checked "Yes" in (2) or (3), enter the institution' federal identification number (from Form 1098-T). 	s (4) If you checked "Yes" in (2) or (3), enter the institution's federal identification number (from Form 1098-T).
23	Has the Hope Scholarship Credit or American opportunity credit been claimed for this student for any 4 tax years before 2013?	
24	Was the student enrolled at least half-time for at least one academic period that began in 2013 at an eligible educational institution in a program leading towards a postsecondary degree, certificate, or other recognized postsecondary educational credential? (see instructions)	a X Yes — Go to line 25. No — Stop! Go to line 31
25	Did the student complete the first 4 years of post-secondary education before 2013?	Y Yes — Stop! ☐ Go to line 31 for this Student. ☐ No — Go to line 26.
26	Was the student convicted, before the end of 2013, of a felony for possession or distribution of a controlled substance?	Go to line 31 for this student. Go to line 31 for this or line 31 for this student.
TI	Choose the credit for each student that gives you the low	he American opportunity credit and lifetime learning credits, and wer tax liability. You cannot take the American opportunity credit the same year. If you complete lines 27 through 30 for this student,
	American Opportunity Credit	
27	Adjusted qualified education expenses (see instructions). Do	
28	Subtract \$2,000 from line 27. If zero or less enter -0	
29	Multiply line 28 by 25% (.25)	0.
30	If line 28 is zero, enter the amount from line 27. Otherwise enter the result. Skip line 31. Include the total of all amounts	
	Lifetime Learning Credit	from all Parts III, line 30 on Part I, line 1 . 30 1,305.
31	Adjusted qualified education expenses (see instructions). In III, line 31, on Part II, line 10	

Form 8829

Department of the Treasury

Internal Revenue Service (99) Name(s) of proprietor(s) Expenses for Business Use of Your Home

File only with Schedule C (Form 1040). Use a separate Form 8829 for each

File only with Schedule C (Form 1040). Use a separate Form 8829 for each home you used for business during the year.

▶ Information about Form 8829 and its separate instructions is at www.irs.gov/form8829.

OMB No. 1545-0074

Attachment Sequence No. 176

Your social security number

(b) (6), (b) (7)(C) Patricia Rice Part of Your Home Used for Business Part I Customer Service & Consulting Area used regularly and exclusively for business, regularly for daycare, or for storage of 1 110 2 Total area of home 1,200 2 9.17 % Divide line 1 by line 2. Enter the result as a percentage 3 For daycare facilities not used exclusively for business, go to line 4. All others go to line 7. 4 Multiply days used for daycare during year by hours used per day 4 8,760 hr 5 Total hours available for use during the year (365 days x 24 hours) (see instructions) 6 Divide line 4 by line 5. Enter the result as a decimal amount . . . 6 Business percentage. For daycare facilities not used exclusively for business, multiply line 6 by line 3 (enter the result as a percentage). All others, enter the amount from line 3 7 9.17 % Part II Figure Your Allowable Deduction 8 Enter the amount from Schedule C, line 29, plus any gain derived from the business use of your home and shown on Schedule D or Form 4797, minus any loss from the trade or business not derived from the business use of your home and shown on Schedule D or Form 4797. See instructions 8 25,657. See instructions for columns (a) and (b) before completing lines 9-21. (a) Direct expenses (b) Indirect expenses 9 Casualty losses (see instructions). 10 10 Deductible mortgage interest (see instructions) 11 11 Real estate taxes (see instructions) 12 Add lines 9, 10, and 11 12 13 Multiply line 12, column (b) by line 7. . . . 13 14 Add line 12, column (a) and line 13 . . . 14 15 25,657. Subtract line 14 from line 8. If zero or less, enter -0-16 Excess mortgage interest (see instructions) . 16 228 17 18 9,600. 18 Repairs and maintenance . . . 19 0. 19 20 2,400. 100. 21 Other expenses (see instructions). 22 12,328. Add lines 16 through 21 Multiply line 22, column (b) by line 7. 1,130. Carryover of operating expenses from 2012 Form 8829, line 42. . . 1,130. 25 1,130. Allowable operating expenses. Enter the smaller of line 15 or line 25. 26 Limit on excess casualty losses and depreciation. Subtract line 26 from line 15 27 24,527. 27 28 Excess casualty losses (see instructions) 29 30 30 Carryover of excess casualty losses and depreciation from 2012 Form 8829, line 43 31 31 32 Allowable excess casualty losses and depreciation. Enter the smaller of line 27 or line 31 . . . 32 1,130. 33 Casualty loss portion, if any, from lines 14 and 32. Carry amount to Form 4684 (see instructions) 34 Allowable expenses for business use of your home. Subtract line 34 from line 33. Enter here and on Schedule C, line 30. If your home was used for more than one business, see instructions 35 1,130. Part III Depreciation of Your Home 36 Enter the smaller of your home's adjusted basis or its fair market value (see instructions) . . . 36 37 38 39 39 Business basis of building. Multiply line 38 by line 7. 40 % 41 Depreciation allowable (see instructions). Multiply line 39 by line 40. Enter here and on line 29 above 41 Part IV Carryover of Unallowed Expenses to 2014 42 Operating expenses. Subtract line 26 from line 25. If less than zero, enter -0- 42 0 .

43 Excess casualty losses and depreciation. Subtract line 32 from line 31. If less than zero, enter -0-

43

Department of the Treasury—Internal Revenue Service (99)
U.S. Individual Income Tax Return

1040	De STEEL STE	ent of the Treasury—Internal i		to Colonia de la	201	4 OME	3 No. 1545-0074	IRS Use O	nlv—Do	o not write or staple in th	nis snace
For the year Jan. 1-De		, or other tax year beginning		THO CONTIN	, 2014, er			20		e separate instructi	
Your first name and			Last name	3						ur social security nu	
Patricia		Rice						(b)) (6), (b) (7)(C)		
If a joint return, spo	use's first	name and initial	Last name	9		****			Spo	ouse's social security r	number
Home address (nun	nber and s	treet). If you have a P.O.	box, see inst	ructions.				Apt. no.	A	Make sure the SSN(s	s) above
2204 Monte	erev E	kwy							A	and on line 6c are o	
		nd ZIP code. If you have a fo	oreign address	, also complete sp	caces below (se	ee instruction	ns).		Pr	residentiat Election Ca	mpaign
Atlanta G	A 3035									k here if you, or your spous	
Foreign country nar	ne			Foreign prov	vince/state/co	unty	Foreign	postal code		y, want \$3 to go to this fund k below will not change you	
									refun		Spouse
Eiling Status	1	Single		-		4 🛛	lead of househo	ld (with quali	fyina r	person). (See instruction	ons.) If
Filing Status	2	Married filing jointly	v (even if or	nly one had ind	come)					not your dependent, er	
Check only one	3	Married filing separ					child's name here				
box.		and full name here.				5 🗌 (Qualifying wido	w(er) with d	epend	dent child	
Exemptions	6a	Yourself. If some	eone can cl	aim you as a d	dependent, d	do not ch	eck box 6a .		.]	Boxes checked	
Exemptions	ь	Spouse							.]	on 6a and 6b No. of children	1_
	C	Dependents:		(2) Dependent's	(3)	Dependent's		d under age 17		on 6c who:	
	(1) First	name Last nam	ne	social security num		onship to you		child tax credi structions)	Ĭ.	 lived with you did not live with 	2_
	Matt	hew Rice	(o) (6), (b) (7)(C) son		,			you due to divorce or separation	
If more than four	Cece	lia Rice	(t	o) (6), (b) (7	(C) Dau	ghter		7		(see instructions)	
dependents, see instructions and	-									Dependents on 6c not entered above	
check here ▶□								7	_		
oricontridio 7	d	Total number of exer	nptions cla	imed						Add numbers on lines above ▶	3
Incomo	7	Wages, salaries, tips							7		
Income	8a	Taxable interest. Atta		Market School Commencer Co		SE 06 18			8a	A	
	ь	Tax-exempt interest				8b					
Attach Form(s)	9a	Ordinary dividends.							9a		
W-2 here. Also attach Forms	ь	Qualified dividends				9b			3 4 3 4		
W-2G and	10	Taxable refunds, credits, or offsets of state and local income taxes							10		
1099-R if tax	11	Alimony received						11			
was withheld.	12	Business income or (loss). Attach Schedule C or C-EZ						12	17.	545.	
	13	Capital gain or (loss).	en anna anna anna			required.	check here		13		<u> </u>
If you did not	14	Other gains or (losse							14		= 1000 11=0
get a W-2, see instructions.	15a	IRA distributions .	15a		1	b Taxab	le amount .		15b		
See msu denons.	16a	Pensions and annuitie	s 16a			b Taxab	le amount .		16b		
	17	Rental real estate, ro	307	tnerships, S co	orporations,				17		
*	18	Farm income or (loss						_	18		
	19	Unemployment comp							19		
	20a	Social security benefit	s 20a		1	b Taxab	le amount .	[20b		
	21	Other income. List ty	pe and am	ount					21		
	22	Combine the amounts	in the far righ	nt column for lin	es 7 through	21. This is	your total inco	me ▶	22	17,	545.
A 11	23	Educator expenses				23					
Adjusted	24	Certain business expen									
Gross		fee-basis government o				24					
Income	25	Health savings accou	unt deducti	on. Attach For	m 8889 .	25					
	26	Moving expenses, At	ttach Form	3903		26					
	27	Deductible part of self-	employment	tax. Attach Sch	nedule SE .	27	1	,240.			
	28	Self-employed SEP,	SIMPLE, ar	nd qualified pla	ans	28					
	29	Self-employed health	n insurance	deduction		29					
	30	Penalty on early with	drawal of s	avings		30					
	31a	Alimony paid b Rec	ipient's SS	N ▶		31a					
	32	IRA deduction				32				<i>a</i>	i e
	33	Student loan interest	deduction			33				40:4	
	34	Tuition and fees. Atta	ech Form 8	917		34			72.14	The state of the s	15/19
	35	Domestic production a	activities dec	duction. Attach	Form 8903	35				274	512116
	36	Add lines 23 through	35						36	1,	240.
	37	Subtract line 36 from	line 22. Th	is is your adia	isted aress	income		>	37	16	30E

	38	Amount from line 37 (adjusted gross income)	38	16,305.		
	39a	Check You were born before January 2, 1950, Blind. Total boxes	47 B			
Tax and	000	if: Spouse was born before January 2, 1950, ☐ Blind. checked ▶ 39a	***			
Credits	ь	If your spouse itemizes on a separate return or you were a dual-status alien, check here ▶ 39b				
			40 2	9,100.		
Standard Deduction	40	Itemized deductions (from Schedule A) or your standard deduction (see left margin)				
for-	41	Subtract line 40 from line 38	41	7,205.		
 People who check any 	42	Exemptions. If line 38 is \$152,525 or less, multiply \$3,950 by the number on line 6d. Otherwise, see instructions	42	11,850.		
box on line	43	Taxable income. Subtract line 42 from line 41. If line 42 is more than line 41, enter -0	43	0.		
39a or 39b or who can be	44	Tax (see instructions). Check if any from: a Form(s) 8814 b Form 4972 c	44	0.		
claimed as a dependent,	45	Alternative minimum tax (see instructions). Attach Form 6251	45			
see	46	Excess advance premium tax credit repayment. Attach Form 8962	46			
instructions.	47	Add lines 44, 45, and 46	47	0.		
All others: Single or	48	Foreign tax credit. Attach Form 1116 if required				
Married filing	49	Credit for child and dependent care expenses. Attach Form 2441 49				
separately, \$6,200	50	Education credits from Form 8863, line 19 50 0 .				
Married filing	51	Retirement savings contributions credit. Attach Form 8880 51				
jointly or Qualifying	52	Child tax credit. Attach Schedule 8812, if required 52				
widow(er),	53	Residential energy credits. Attach Form 5695 53	2.7			
\$12,400	54	Other credits from Form: a 3800 b 8801 c 54	10.7			
Head of household,	55	Add lines 48 through 54. These are your total credits	55	0.		
\$9,100		Subtract line 55 from line 47. If line 55 is more than line 47, enter -0-				
	56		56	0.		
	57	Self-employment tax. Attach Schedule SE	57	2,479.		
Other	58	Unreported social security and Medicare tax from Form: a 4137 b 8919	58			
Taxes	59	Additional tax on IRAs, other qualified retirement plans, etc. Attach Form 5329 if required	59			
	60a	Household employment taxes from Schedule H	60a			
	b	First-time homebuyer credit repayment. Attach Form 5405 if required	60b			
	61	Health care: individual responsibility (see instructions) Full-year coverage	61			
	62	Taxes from: a Form 8959 b Form 8960 c Instructions; enter code(s)	62			
	63	Add lines 56 through 62. This is your total tax	63	2,479.		
Payments	64	Federal income tax withheld from Forms W-2 and 1099 64				
	65	2014 estimated tax payments and amount applied from 2013 return 65				
If you have a	66a	Earned income credit (EIC) 66a 5 , 460 .				
qualifying child, attach	ь	Nontaxable combat pay election 66b 65				
Schedule EIC.	67	Additional child tax credit. Attach Schedule 8812 67				
	68	American opportunity credit from Form 8863, line 8 68 20 .				
	69	Net premium tax credit. Attach Form 8962 69				
	70	Amount paid with request for extension to file				
	71	Excess social security and tier 1 RRTA tax withheld				
	72	Credit for federal tax on fuels. Attach Form 4136	7.5			
	· Section .					
	73			F 400		
- ·	74	And the control of th	74	5,480.		
Refund	75	If line 74 is more than line 63, subtract line 63 from line 74. This is the amount you overpaid	75	3,001.		
	76a	Amount of line 75 you want refunded to you. If Form 8888 is attached, check here	76a	3,001.		
Direct deposit:	Ь	Routing number (b) (6), (b) (7)(C)				
See instructions.		Account number (b) (6), (b) (7)(C)				
	77	Amount of line 75 you want applied to your 2015 estimated tax ► 77				
Amount	78	Amount you owe. Subtract line 74 from line 63. For details on how to pay, see instructions	78			
You Owe	79	Estimated tax penalty (see instructions)	1993			
Third Party	Do	you want to allow another person to discuss this return with the IRS (see instructions)?	. Con	nplete below. X No		
Designee	De	signee's Phone Personal ider		on		
		me ▶ no. ▶ number (PIN)	-			
Sign		der penalties of perjury, I declare that I have examined this return and accompanying schedules and statements, and to the grant formation of which preparer (other than taxpayer) is based on all information of which preparer.				
Here	Tour signature Date Tour occupation					
Joint return? See	A	self employed	(404) 988-6912			
instructions. Keep a copy for	Sp	ouse's signature, If a joint return, both must sign. Date Spouse's occupation		IRS sent you an Identity Protection		
your records.	*		PIN,	enter it (see inst.)		
	Pri	nt/Type preparer's name Preparer's signature Date		PTIN		
Paid		The state of the s	Che self-	ck if employed		
Preparer	-	-base b Colf Dyenoved	-			
Use Only	39-	m's name ▶ Self-Prepared	Firm's EIN ▶			
	Fir	m's address ▶	Pho	ne no.		

Form 1040 (2014)

Page 2

SCHEDULE C (Form 1040)

Profit or Loss From Business (Sole Proprietorship)

Department of the Treasury Internal Revenue Service (99)

▶ Information about Schedule C and its separate instructions is at www.irs.gov/schedulec. Attach to Form 1040, 1040NR, or 1041; partnerships generally must file Form 1065.

OMB No. 1545-0074

Attachment Sequence No. 09

Name of proprietor						Social security number (SSN) (b) (6), (b) (7)(C)		
Pati	ricia Rice					(b) (b)), (b) (7)(C)	
A	A Principal business or profession, including product or service (see instructions)					B Enter	code from instructions	
	Customer Service M	lanage	ement & Consultin	ng			▶ 5 6 1 4 2 0	
С	Business name. If no separate	busine	ss name, leave blank.			D Emple	over ID number (EIN), (see instr.) (b) (7)(C)	
	Certified Client S	olut:	ions LLC			(b) (6	o), (b) (7)(C)	
E	Business address (including s	uite or r	oom no.) ▶ 7600 Ros	well	Rd			
	City, town or post office, state	e, and Z	Pcode Atlanta,	GA	30350			
F	_	Cash		100	Other (specify) >			
G	Did you "materially participate	sses . X Yes No						
H	If you started or acquired this	busines	s during 2014, check here	2 2				
1					n(s) 1099? (see instructions)			
J		e require	ed Forms 1099?				XYes No	
PET	Z-Marit.							
1	2000 10 He 200 10 He 200 10 He 200 He				this income was reported to you on	4		
					1	1	52,838.	
2	Returns and allowances					2		
3	Subtract line 2 from line 1 .					3	52,838.	
4	Cost of goods sold (from line	0.000				4		
5	Gross profit. Subtract line 4					5	52,838.	
6	Other income, including feder					6		
7	Gross income. Add lines 5 a	nd 6 .				7	52,838.	
	Expenses. Enter expe	33.00						
8	Advertising	8	110.	18	Office expense (see instructions)	18		
9	Car and truck expenses (see		4	19	Pension and profit-sharing plans .	19		
	instructions)	9	7.00	20	Rent or lease (see instructions):	1000		
10	Commissions and fees .	10	120.	a	Vehicles, machinery, and equipment	-		
11	Contract labor (see instructions)	11	28,203.	ь	Other business property	-		
12 13	Depletion	12	manufacture and a second	21	Repairs and maintenance		7.40	
15	expense deduction (not included in Part III) (see	1 1		22	Supplies (not included in Part III) .		140.	
				23	Taxes and licenses	23		
	instructions)	13		24	Travel, meals, and entertainment:	04-	200.	
14	Employee benefit programs	14		a	Travel	24a	200.	
15	(other than on line 19) Insurance (other than health)	15		b		24b	200	
16	Interest:	elektro.		25	entertainment (see instructions) . Utilities	25	300.	
0.75	Mortgage (paid to banks, etc.)	16a		26	Wages (less employment credits).		3,120.	
a b	0.11	16b		1000000	Other expenses (from line 48)	27a	789.	
17	Legal and professional services	17	2,311.	b		1 Sares	,,,,	
28					8 through 27a		35,293.	
29	Tentative profit or (loss). Subt					29	17,545.	
30					nses elsewhere. Attach Form 8829			
	unless using the simplified me							
	Simplified method filers only							
	and (b) the part of your home	used fo	r business:		. Use the Simplified			
	Method Worksheet in the inst			ter on		30	0.	
31	Net profit or (loss). Subtract							
	. If a profit, enter on both For	m 1040.	line 12 (or Form 1040NR,	line 13)	and on Schedule SE, line 2.			
	(If you checked the box on line	of the same and			Note that are a second for the property of second second and the second	31	17,545.	
	• If a loss, you must go to lin	ne 32.			J		, , , , , , , , , , , , , , , , , , , ,	
32	If you have a loss, check the I		describes your investmen	t in this	s activity (see instructions).			
	If you checked 32a, enter to the state of the state o	the loss	on both Form 1040, line	12. (or	Form 1040NR, line 13) and		VEC-27	
	on Schedule SE, line 2. (If yo					32a		
	trusts, enter on Form 1041, li					32b		
	 If you checked 32b, you mi 		at risk.					

Part	Cost of Goods Sold (see instructions)		
			-
33	Method(s) used to value closing inventory: a Cost b Lower of cost or market c Other (attach ex	xplanation)	
34	Was there any change in determining quantities, costs, or valuations between opening and closing inventory?	N 1 110 1 10	
04	If "Yes," attach explanation	☐ Yes	□ No
	in rest, attach explanation	. —	
35	Inventory at beginning of year. If different from last year's closing inventory, attach explanation 35		
	Throntory at boginning or your in animotoric normality of the body at additional transfer of the body at a boginning or your in animotoric normality of the body at a boginning or your in animotoric normality at a boginning or your in a bog		
36	Purchases less cost of items withdrawn for personal use		
-	Talonado lodo dos enterno minaram los percentar dos 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,		:
37	Cost of labor. Do not include any amounts paid to yourself		
38	Materials and supplies		
39	Other costs		
40	Add lines 35 through 39		
		V.	
41	Inventory at end of year		
			· · · · · · · · · · · · · · · · · · ·
42	Cost of goods sold. Subtract line 41 from line 40. Enter the result here and on line 4		
Part	Information on Your Vehicle. Complete this part only if you are claiming car or truc	k expenses on	line 9
	and are not required to file Form 4562 for this business. See the instructions for line	13 to find out if	you must
	file Form 4562.		N
43	When did you place your vehicle in service for business purposes? (month, day, year)		
44	Of the total number of miles you drove your vehicle during 2014, enter the number of miles you used your vehicl	e for:	
a	Business b Commuting (see instructions) c Other		
	v.		
45	Was your vehicle available for personal use during off-duty hours?	Yes	☐ No
46	Do you (or your spouse) have another vehicle available for personal use?	Yes	No
			742.00
47a	Do you have evidence to support your deduction?	Yes	No
-	Market and the state of the sta	The Name of the Control of the Contr	
	If "Yes," is the evidence written?	Yes	∐ No
Pale	Other Expenses. List below business expenses not included on lines 8–26 or line 3	J.	
-0.45520			100
<u>po</u>	stage		100.
1	. The	5%	0.5
DO.	oks		25.
ha	nle food		600
Da	nk fees		600.
ta	x software		64.
	x soltware		
	x soltware		
	x sortware		
	x sortware		
	x soltware		
	x soltware		
	x soltware		
	x sortware		
2000	x sortware		
1	x soltware		

SCHEDULE SE (Form 1040)

Department of the Treasury Internal Revenue Service (99)

Self-Employment Tax

► Information about Schedule SE and its separate instructions is at www.irs.gov/schedulese,

► Attach to Form 1040 or Form 1040NR.

OMB No. 1545-0074

Attachment Sequence No. 17

Name of person with self-employment income (as shown on Form 1040 or Form 1040NR)

Patricia Rice

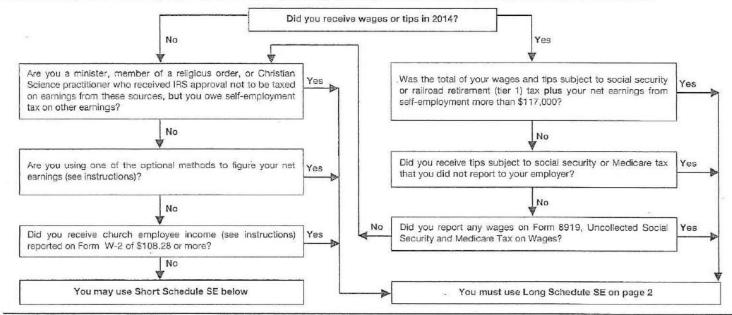
Social security number of person with self-employment income >

(b) (6), (b) (7)(C)

Before you begin: To determine if you must file Schedule SE, see the instructions.

May I Use Short Schedule SE or Must I Use Long Schedule SE?

Note. Use this flowchart only if you must file Schedule SE. If unsure, see Who Must File Schedule SE in the instructions.



Section A-Short Schedule SE. Caution. Read above to see if you can use Short Schedule SE.

1a	Net farm profit or (loss) from Schedule F, line 34, and farm partnerships, Schedule K-1 (Form 1065), box 14, code A	1a	
b	If you received social security retirement or disability benefits, enter the amount of Conservation Reserve Program payments included on Schedule F, line 4b, or listed on Schedule K-1 (Form 1065), box 20, code Z	1b	()
2	Net profit or (loss) from Schedule C, line 31; Schedule C-EZ, line 3; Schedule K-1 (Form 1065), box 14, code A (other than farming); and Schedule K-1 (Form 1065-B), box 9, code J1. Ministers and members of religious orders, see instructions for types of income to report on this line. See instructions for other income to report	2	17,545.
3	Combine lines 1a, 1b, and 2	3	17,545.
4	Multiply line 3 by 92.35% (.9235). If less than \$400, you do not owe self-employment tax; do not file this schedule unless you have an amount on line 1b ▶	4	16,203.
	Note. If line 4 is less than \$400 due to Conservation Reserve Program payments on line 1b, see instructions.		
5	Self-employment tax. If the amount on line 4 is:		
	• \$117,000 or less, multiply line 4 by 15.3% (.153). Enter the result here and on Form 1040, line 57, or Form 1040NR, line 55		
	 More than \$117,000, multiply line 4 by 2.9% (.029). Then, add \$14,508 to the result. 		4
	Enter the total here and on Form 1040, line 57, or Form 1040NR, line 55	5	2,479.
6	Deduction for one-half of self-employment tax.		
	Multiply line 5 by 50% (.50). Enter the result here and on Form 1040, line 27, or Form 1040NR, line 27		

SCHEDULE EIC

(Form 1040A or 1040)

Earned Income Credit

Qualifying Child Information

1040A 1040 Complete and attach to Form 1040A or 1040 only if you have a qualifying child. EIC ► Information about Schedule EIC (Form 1040A or 1040) and its instructions is at www.irs.gov/scheduleeic.

OMB No. 1545-0074

Sequence No. 43

Your social security number (b) (6), (b) (7)(C)

Department of the Treasury Internal Revenue Service (99)

Name(s) shown on return

Patricia Rice

Before you begin:

· See the instructions for Form 1040A, lines 42a and 42b, or Form 1040, lines 66a and 66b, to make sure that (a) you can take the EIC, and (b) you have a qualifying child.

· Be sure the child's name on line 1 and social security number (SSN) on line 2 agree with the child's social security card. Otherwise, at the time we process your return, we may reduce or disallow your EIC. If the name or SSN on the child's social security card is not correct, call the Social Security Administration at 1-800-772-1213.



If you take the EIC even though you are not eligible, you may not be allowed to take the credit for up to 10 years. See the instructions for details.

. It will take us longer to process your return and issue your refund if you do not fill in all lines that apply for each qualifying child.

Qualifying Child Information		С	hild 1	С	hild 2	Child 3			
1	Child's name If you have more than three qualifying children, you have to list only three to get the maximum credit.	First name Matthew	Last name	First name	Last name	First name	Last name		
2	Child's SSN						[#		
	The child must have an SSN as defined in the instructions for Form 1040A, lines 42a and 42b, or Form 1040, lines 66a and 66b, unless the child was born and died in 2014. If your child was born and died in 2014 and did not have an SSN, enter "Died" on this line and attach a copy of the child's birth certificate, death certificate, or hospital medical records.	(b) (6), (b) (7)(C)	(b) (6)), (b) (7)(C)				
3	Child's year of birth	Year (b)	(6), (b) (7)(C) 995 and the child is you (or your spouse, if skip lines 4a and 4b;	If born after 1	6), (b) (7)(C) 995 and the child is you (or your spouse, if skip lines 4a and 4b;	younger than y	995 and the child is you (or your spouse, if skip lines 4a and 4b;		
4	a Was the child under age 24 at the end of 2014, a student, and younger than you (or your spouse, if filing jointly)?	Go to line 5.	No. Go to line 4b.	Yes. Go to line 5.	No. Go to line 4b.	Go to line 5.	No. Go to line 4b.		
	Was the child permanently and totally disabled during any part of 2014?	Yes. Go to line 5.	No. The child is not a qualifying child.	Yes. Go to line 5.	No. The child is not a qualifying child.	Yes. Go to line 5.	No. The child is not a qualifying child.		
5	Child's relationship to you								
	(for example, son, daughter, grandchild, niece, nephew, foster child, etc.)	Son		Daughter	c y				
6	Number of months child lived with you in the United States during 2014								
	• If the child lived with you for more than half of 2014 but less than 7 months, enter "7."								
	 If the child was born or died in 2014 and your home was the child's home for more than half the time he or she was alive during 2014, enter "12." 	Do not enter	12 months r more than 12	Do not ente	12 months r more than 12	Do not ente	months r more than 12		